



Flexicare Factsheet

Information for residents considering social housing
with an extra level of support

What is Flexicare?

Flexicare offers supported housing to those who wish to continue to live independently but who may need additional assistance and care in order to do so.

Dacorum Borough Council's Flexicare scheme can be found at Evelyn Sharp House in Adeyfield. Support is provided by a Supported Housing Officer and an on-site care management team.

Am I eligible for Flexicare?

If you are younger than 60, you will need to show that you have a medical or social need.

You must look at the Housing Allocations Policy to make sure you are eligible for social housing:
www.dacorum.gov.uk/housingallocationpolicy

If I am eligible, how do I apply?

Firstly you would need to complete a housing register application, or ask a trusted person to do this for you.

You would then need to complete a referral form and send it to the supported housing team. You can obtain a Flexicare Referral Form by contacting the supported housing team at supportedhousing@dacorum.gov.uk or by calling 01442 228347.

The care management team and our supported housing department would then assess your application according to our assessment procedure to decide your housing, care and support needs.

Assessment information will include:

- Up to date information relating to care needs, health, social needs, family support, and issues regarding lifestyle, culture or religion.
- Information about how care and support needs are currently being met, including information from you hospital, paid and unpaid carers and other key professionals.
- Why Flexi Care is the housing option being selected.
- Aims and objectives or placement including any rehabilitative targets; the person's own aspirations and wishes.
- Risk assessments.
- Any equipment or adaptations needs.
-

The Flexicare community

The Flexicare scheme must maintain a balanced community. This means having occupants with different levels of care and a variety of needs.

The guideline for such a balanced community should be a third of occupants having high needs, a third with medium and a third with low needs. The level of need is determined by the amount of care hours required, i.e

- High needs – 10.25 hours of care/support per week
- Medium needs – between 3.25 and 10 hours of care/support per week.
- Low needs – fewer than 3 hours of care/support per week.

The level of care required

Your needs may change during your time living with us. If you wish to change the level of care and support you are receiving you can discuss this with your Supported Housing Officer, your on-site care management team and Adult Care Services.

Being Offered a Flexicare property

When Flexicare accommodation becomes available, a Panel will consider all eligible applications.

The Panel is made up of employees from Dacorum Borough Council, Adult Social Services and the care management team. When we consider an applicant for a potential vacancy, the panel will not necessarily make an offer to the persona with the highest priority, as the balance of the existing community will be taken into account.

The Panel makes its recommendation to us to offer and grant a tenancy.

Equality and Diversity statement

We will make sure this service is applied fairly and consistently to everyone. We will not directly or indirectly discriminate against any person or group of people because of a protected characteristic, or any other grounds set out in our Equality and Diversity policy.

For further information regarding Flexicare at Evelyn Sharp House, please visit www.dacorum.gov.uk/supportedhousing or call 01442 228347.