



**AN ASSESSMENT OF THE ACCOMMODATION
NEEDS OF GYPSIES AND TRAVELLERS IN
SOUTH AND WEST HERTFORDSHIRE**

APPENDICES : SURVEY INSTRUMENTS

**CENTRE FOR URBAN AND REGIONAL STUDIES
UNIVERSITY OF BIRMINGHAM**

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APPENDIX 1

TOPIC GUIDE USED WITH PARTNER BOROUGH AND DISTRICT PERSONNEL

**ASSESSING THE ACCOMMODATION NEEDS OF GYPSIES AND
TRAVELLERS IN SOUTH AND WEST HERTFORDSHIRE
TOPIC GUIDE FOR DISTRICT COUNCIL PERSONNEL**

A. Background

- Name
- Post title, department
- Main areas of responsibility
- Involvement in Gypsy/Traveller issues

B. General context

- What are the main characteristics of the area (very general picture)
 - main settlement patterns
 - main areas of residential development and growth
 - residential features (eg main house types, house price levels etc)
 - local economy, main sources of employment etc including commuting
 - schools
- Perception/facts on size and nature of local Gypsy and Traveller communities [NB also note whether respondent has any information/impressions]
 - approximate numbers
 - ‘groups’ involved, eg English Gypsies, Irish Travellers, Travellers passing through area, New Travellers
 - main economic characteristics, ie main Gypsy/Traveller trades locally
 - family structures
 - travelling patterns, eg how frequently do they travel and where
 - trends in above (past and anticipated for future)
- Perception of what attracts Gypsies and Travellers to the area, or keeps them in the area. ASK AS OPEN QUESTION, then check for:
 - traditional area of settlement
 - other Gypsies/Travellers in the area/family ties
 - local employment opportunities (specify)
 - accessible location for employment opportunities elsewhere, eg London (specify locations)
 - land/site availability
- How are Gypsies and Travellers perceived locally?
 - check for positive and negative aspects
 - probe specific issues/problems raised, eg unauthorised development, cost, fly tipping, complaints from the public
 - are the issues political?

C. Gypsies and Travellers in Local Strategies/Policies

- Are Gypsies and Travellers referred to specifically in any corporate strategies/policies? CHECK
 - local community strategy
 - race equality scheme
 - community cohesion strategy
 - local crime and disorder strategy
 - anti-poverty strategy
- IF no
 - why not?
 - might they be referred to in any revision of the strategy?
- IF yes:
 - how are they referred to [CHECK we have copies of all relevant documents]

- Is there a local policy on Gypsy/Traveller accommodation?
- IF no
 - why not?
 - is a policy being developed?
 - can you see any merit in having an overall policy?
 - are you aware of any other LAs who have a Gypsy/Traveller accommodation policy?
- IF yes:
 - who is responsible for it (post, section, department)? who else is involved? CHECK other LAs, police, health authority etc
 - what does it cover? CHECK LA sites and management; private sites; unauthorised camping; permanent housing
 - when was it developed/last reviewed?
 - how was it developed? what consultation was there?
 - is it helpful? in what ways?

D. Gypsy site provision and land use planning

- Local and/or Structure Plan policies on Gypsy site provision
 - discuss main approach
 - check whether site specific policy or criteria based
 - reason for adopting approach

- IF criteria based
 - is it realistically possible to satisfy the criteria?
 - what sort of site/location would satisfy the criteria?
 - would it be possible to identify sites in the Local Plan?
 - IF yes, in what circumstances?
 - IF no, why not?

- Experience of ‘applications’ for private Gypsy sites
 - number of ‘applications’/sites being set up over last 5 years
 - please describe usual sequence of events when a site is set up (to the stage where planning issues are resolved)
 - positive and negative outcomes of these cases and reasons
 - what sort of land is usually involved? any information on how Gypsies and Travellers acquire land?
 - use of personal or time-limited permissions, or other conditions, and views on usefulness
 - is any assistance offered to Gypsy/Travellers on submitting planning applications? IF yes, check what and how effective

- Planning enforcement action against Gypsy sites set up without planning consent
 - number of enforcement actions over last 5 years?
 - outcome of actions and reasons
 - factors in decision whether or not to enforce
 - views on effectiveness of enforcement action

- What views (positive and negative) do local planners have of:
 - LA site provision
 - private commercial Gypsy site provision
 - owner-occupied private site provision
 - provision of transit sites and emergency stopping places

- What might make site provision more acceptable to planners?

E. Local authority site provision

- What do you see as the main role of local authority Gypsy site provision?
CHECK
 - who are the main users?
 - residential, transit use or both? any conflicts?

- Do you have any dealings with the County Council over the management of LA sites in your area?
 - IF yes, in what circumstances?

- Do you get involved in provision of services to residents on HCC Gypsy sites?
 - IF yes, in what circumstances?

- Perceptions of HCC Gypsy sites in terms of:
 - standards and quality
 - resident satisfaction
 - complaints generated from settled community neighbours

- Would you like to see more provision of HCC Gypsy sites in your area?
- IF yes
 - reasons for view
 - how much more provision?
- IF no
 - reasons for view

F. Private Authorised Gypsy sites

- What do you see as the main role of private Gypsy site provision? CHECK
 - who are they for?
 - residential, transit use or both?
- Do you have any dealings with private Gypsy sites in your area?
 - IF yes, in what circumstances?
 - how often?
 - what channels of communication?
- Do you get involved in provision of services to residents on private Gypsy sites?
 - IF yes, in what circumstances?
- How are standards on private Gypsy sites controlled?
 - site licence conditions CHECK conditions applied, who acts and how stringently conditions are enforced
 - other enforcement?
- Perceptions of local private Gypsy sites in terms of:
 - standards and quality
 - resident satisfaction
 - complaints generated from settled community neighbours
- Would you like to see more provision of private Gypsy sites in your area?
- IF yes
 - reasons for view
 - how much more provision?
- IF no
 - reasons for view

G. Management of unauthorised camping

- Who takes the lead in managing unauthorised camping in your authority (post/section/department)
 - who else is involved within the LA (post/section/department)?
 - are county council personnel regularly involved? (who, in what circumstances)
 - are the police regularly involved (in what circumstances)?
 - are education, health and welfare personnel regularly involved?

- Are there policies and/or procedures for dealing with unauthorised encampments?
CHECK we have copies
 - are these formal or informal?
 - does the policy distinguish according to land ownership? IF so, get details
- Describe the normal process of dealing with an encampment
 - 'usual' type of encampment in terms of size, ethnicity, reason for being in the area and type of land encamped
 - ways encampments come to LA's attention
 - initial visit
 - welfare enquiries? (who carries them out, at what stage)
 - monitoring visits
 - dealing with queries, complaints (from settled community and Gypsies/Travellers)
 - usual response to the encampment, eg negotiate leaving date, 'tolerate' encampment, embark on court action, ask police to use s61
 - usual willingness of police to use s61, in what circumstances
- Would you typify your approach to managing unauthorised camping as hard-line or liberal?
 - reasons for approach taken
- Do you always inform the HCC Hotline of all encampments? IF no:
 - circumstances in which the Hotline is not informed
 - indication of the number of encampments where the Hotline is not informed
 - any statistics of local encampments which would be more accurate than the Hotline (COLLECT for last 2 years)
- Have there been any changes in the incidence of unauthorised camping over the past 5 years?
 - number of encampments
 - groups/families involved
 - problems caused
 - to what do you attribute any changes?

H. Social rented housing and Gypsies and Travellers

- Are Gypsies and Travellers specifically referred to in your homelessness audit/strategy?
- IF no
 - why not?
 - might they be referred to in any revision of the strategy?
- IF yes:
 - how are they referred to [CHECK we have copies of all relevant documents]

- Current policies (if any) relating to Gypsy/Travellers and social housing
 - allocation policies and homelessness [ENSURE we have leaflets etc about allocation and homelessness policies, application forms etc]
 - housing advice
 - support for Gypsy/Traveller tenancies
- Are Gypsies and Travellers identified within any ethnic record keeping and monitoring systems for housing?
- IF yes: ask for
 - details of ethnic categories used
 - analyses carried out
 - numbers of Gypsies/Travellers on waiting lists
 - numbers of Gypsies/Travellers housed
 - any particular locations where Gypsies/Travellers prefer to be housed? why?
- IF no: ask
 - was their inclusion considered (if so, why rejected)
 - might they be identified in future?
 - estimates of numbers of Gypsies/Travellers applying for housing
 - estimates of numbers of Gypsies/Travellers housed
 - perceptions of any particular locations where Gypsies/Travellers are housed
- Any trends in numbers of Gypsies/Travellers applying
 - on the housing register
 - as homeless (IF AN INCREASE what sort of accommodation are they looking for)
- Perceptions of issues around Gypsy/Travellers and social housing
 - mobility and inability to settle
 - harassment and neighbour problems
 - attraction of unauthorised campers/visitors
 - other

I. Assessing Gypsy/Traveller accommodation needs

- Do you think Gypsy/Travellers' accommodation needs in the area are increasing, decreasing or staying much the same?
 - reason for answer
- Any ideas for how Gypsy/Traveller accommodation needs could be assessed?
- Is 'need' and 'demand' for accommodation the same thing? IF not:
 - how would you distinguish between them?
- Any assessments of population growth among Gypsies and Travellers

- Any views on how much more accommodation is needed in this area?
 - residential sites
 - transit sites/stopping places
 - other accommodation (specify)
 - CHECK basis for answer
- What are likely to be the main constraints locally on further provision of sites for Gypsies and Travellers?

J. Consultation and contact with Gypsies and Travellers

- Are there any mechanisms for regular consultation with or involvement of Gypsies and Travellers in your council policies or services?
- IF yes
 - what are they? is this mainstream community consultation or specially adapted?
 - how effective are the consultation mechanisms?
 - any problems experienced
- IF no
 - why not?
 - should there be?
 - what consultation methods might work best?
- Any suggestions for further useful contacts for the research
 - other organisations
 - national Gypsy/Traveller bodies
 - local Gypsy/Traveller bodies

THANK RESPONDENT AND CLOSE

APPENDIX 2

TOPIC GUIDE USED WITH COUNTY COUNCIL AND OTHER PERSONNEL

**ASSESSING THE ACCOMMODATION NEEDS OF GYPSIES AND
TRAVELLERS IN SOUTH AND WEST HERTFORDSHIRE
TOPIC GUIDE FOR COUNTY COUNCIL PERSONNEL AND OTHERS**

A. Background

- Name
- Post title, department
- Main areas of responsibility
- Involvement in Gypsy/Traveller issues

B. General context

- What are the main characteristics of the area (very general picture)
 - main settlement patterns
 - main areas of residential development and growth
 - residential features (eg main house types, house price levels etc)
 - local economy, main sources of employment etc including commuting
 - schools
- Perception/facts on size and nature of local Gypsy and Traveller communities [NB also note whether respondent has any information/impressions]
 - approximate numbers
 - 'groups' involved, eg English Gypsies, Irish Travellers, Travellers passing through area, New Travellers
 - main economic characteristics, ie main Gypsy/Traveller trades locally
 - family structures
 - travelling patterns, eg how frequently do they travel and where
 - trends in above (past and anticipated for future)
- Perception of what attracts Gypsies and Travellers to the area, or keeps them in the area. ASK AS OPEN QUESTION, then check for:
 - traditional area of settlement
 - other Gypsies/Travellers in the area/family ties
 - local employment opportunities (specify)
 - accessible location for employment opportunities elsewhere, eg London (specify locations)
 - land/site availability
- How are Gypsies and Travellers perceived locally?
 - check for positive and negative aspects
 - probe specific issues/problems raised, eg unauthorised development, cost, fly tipping, complaints from the public
 - are the issues political?

C. Gypsies and Travellers in Local Strategies/Policies

- Are Gypsies and Travellers referred to specifically in any corporate strategies/policies? CHECK
 - community strategy
 - race equality scheme
 - community cohesion strategy
 - crime and disorder strategy
 - anti-poverty strategy
- IF no
 - why not?
 - might they be referred to in any revision of the strategy?
- IF yes:
 - how are they referred to [CHECK we have copies of all relevant documents]

- Is there a policy on Gypsy/Traveller accommodation?
- IF no
 - why not?
 - is a policy being developed?
 - can you see any merit in having an overall policy?
 - are you aware of any other LAs who have a Gypsy/Traveller accommodation policy?
- IF yes:
 - who is responsible for it (post, section, department)? who else is involved? CHECK other LAs, police, health authority etc
 - what does it cover? CHECK LA sites and management; private sites; unauthorised camping; permanent housing
 - when was it developed/last reviewed?
 - how was it developed? what consultation was there?
 - is it helpful? in what ways?

D. Gypsy site provision and land use planning

- Structure Plan policies on Gypsy site provision
 - discuss main approach
 - check whether site specific policy or criteria based
 - reason for adopting approach

- IF criteria based
 - is it realistically possible to satisfy the criteria?
 - what sort of site/location would satisfy the criteria?
 - would it be possible to identify sites in the Local Plan?
 - IF yes, in what circumstances?
 - IF no, why not?

- Experience of/county involvement in ‘applications’ for private Gypsy sites
 - number of ‘applications’/sites being set up over last 5 years
 - please describe usual sequence of events when a site is set up (to the stage where planning issues are resolved)
 - positive and negative outcomes of these cases and reasons
 - what sort of land is usually involved? any information on how Gypsies and Travellers acquire land?
 - use of personal or time-limited permissions, or other conditions, and views on usefulness
 - is any assistance offered to Gypsy/Travellers on submitting planning applications? IF yes, check what and how effective
 - views on district council performance

- Planning enforcement action against Gypsy sites set up without planning consent
 - is there any County Council role
 - is there any County Council policy line etc
 - number of enforcement actions over last 5 years
 - outcome of actions and reasons
 - factors in decision whether or not to enforce
 - views on effectiveness of enforcement action
 - views on district council performance

- What views (positive and negative) do planners have of:
 - LA site provision
 - private commercial Gypsy site provision
 - owner-occupied private site provision
 - provision of transit sites and emergency stopping places

- What might make site provision more acceptable to planners?

E. Local authority site provision

- What do you see as the main role of local authority Gypsy site provision?
CHECK
 - who are the main users?
 - residential, transit use or both? any conflicts?

- Who is involved in addition to the Gypsy Section over the management of LA sites? Are you involved?
 - IF yes, in what circumstances?

- Do you get involved in provision of services to residents on HCC Gypsy sites?
 - IF yes, in what circumstances?

- Perceptions of HCC Gypsy sites in terms of:
 - standards and quality
 - resident satisfaction
 - complaints generated from settled community neighbours

- Would you like to see more provision of HCC Gypsy sites in your area?
- IF yes
 - reasons for view
 - how much more provision?
- IF no
 - reasons for view

F. Private Authorised Gypsy sites

- What do you see as the main role of private Gypsy site provision? CHECK
 - who are they for?
 - residential, transit use or both?
- Do you have any dealings with private Gypsy sites?
 - IF yes, in what circumstances?
 - how often?
 - what channels of communication?
- Do you get involved in provision of services to residents on private Gypsy sites?
 - IF yes, in what circumstances?
- How are standards on private Gypsy sites controlled?
 - any views on approach taken/district council performance
 - how should they be controlled
- Perceptions of local private Gypsy sites in terms of:
 - standards and quality
 - resident satisfaction
 - complaints generated from settled community neighbours
- Would you like to see more provision of private Gypsy sites in the area?
- IF yes
 - reasons for view
 - how much more provision?
- IF no
 - reasons for view

G. Management of unauthorised camping

- Who takes the lead in managing unauthorised camping (post/section/department)
 - who else is involved within the LA (post/section/department)?
 - are district council personnel regularly involved? (who, in what circumstances)
 - are the police regularly involved (in what circumstances)?
 - are education, health and welfare personnel regularly involved?

- Are there policies and/or procedures for dealing with unauthorised encampments?
CHECK we have copies
 - are these formal or informal?
 - does the policy distinguish according to land ownership? IF so, get details
- Describe the normal process of dealing with an encampment
 - 'usual' type of encampment in terms of size, ethnicity, reason for being in the area and type of land encamped
 - ways encampments come to LA's attention
 - initial visit
 - welfare enquiries? (who carries them out, at what stage)
 - monitoring visits
 - dealing with queries, complaints (from settled community and Gypsies/Travellers)
 - usual response to the encampment, eg negotiate leaving date, 'tolerate' encampment, embark on court action, ask police to use s61
 - usual willingness of police to use s61, in what circumstances
- Would you typify the approach to managing unauthorised camping as hard-line or liberal?
 - county council/district councils
 - reasons for approach taken
- The HCC Hotline
 - what are the main objectives of the Hotline
 - any indication of the number of encampments where the Hotline is not informed
 - perceptions of circumstances in which the Hotline is not informed
 - any plans for developing the Hotline
- Have there been any changes in the incidence of unauthorised camping over the past 5 years?
 - number of encampments
 - groups/families involved
 - problems caused
 - to what do you attribute any changes?

H. Gypsies and Travellers and Housing

- Do you have any involvement with Gypsies/Travellers securing or living in permanent housing
 - what involvement
 - what types of housing
- Any information on numbers of Gypsies/Travellers in housing
 - how many/trends in numbers
 - reasons for movement to housing
 - what types of housing/locations sought
 - any difficulties experienced in accessing housing

- Perceptions of issues around Gypsy/Travellers and social housing
 - mobility and inability to settle
 - harassment and neighbour problems
 - attraction of unauthorised campers/visitors
 - other
 - support services for housed Gypsies and Travellers

I. Assessing Gypsy/Traveller accommodation needs

- Do you think Gypsy/Travellers' accommodation needs in the area are increasing, decreasing or staying much the same?
 - reason for answer
- Any ideas for how Gypsy/Traveller accommodation needs could be assessed?
- Is 'need' and 'demand' for accommodation the same thing? IF not:
 - how would you distinguish between them?
- Any assessments of population growth among Gypsies and Travellers
- Any views on how much more accommodation is needed in this area?
 - residential sites
 - transit sites/stopping places
 - other accommodation (specify)
 - CHECK basis for answer
- What are likely to be the main constraints locally on further provision of sites for Gypsies and Travellers?

J. Consultation and contact with Gypsies and Travellers

- Are there any mechanisms for regular consultation with or involvement of Gypsies and Travellers in your policies or services?
- IF yes
 - what are they? is this mainstream community consultation or specially adapted?
 - how effective are the consultation mechanisms?
 - any problems experienced
- IF no
 - why not?
 - should there be?
 - what consultation methods might work best?

- Any suggestions for further useful contacts for the research
 - other organisations
 - national Gypsy/Traveller bodies
 - local Gypsy/Traveller bodies

- Possible assistance with access to sample sites:

APPENDIX 3

LETTERS AND TOPIC LISTS USED IN POSTAL CONSULTATION WITH NEARBY LOCAL AUTHORITIES

Direct line : 0121 414 5024
E-Mail : P.M.Niner@bham.ac.uk

Head of Housing/Planning
Address

Date

Dear Name/Colleague

Assessing the Accommodation Needs of Gypsies and Travellers in the Hertfordshire Districts and Boroughs of Dacorum, Hertsmere, St Albans and Three Rivers

The Centre for Urban and Regional Studies at the University of Birmingham has been commissioned by Hertfordshire County Council and the Hertfordshire Districts and Boroughs named above to carry out an assessment of accommodation needs of Gypsies and Travellers. This is to assist the review and development of local planning and housing policies and service planning more generally.

The core of the study is a series of interviews with Gypsies and Travellers in a variety of locations and different types of accommodation across the study area. We are collating and analysing available documentary and statistical information, and will be interviewing key players in the partner authorities. We also want to ensure that people in other local organisations and in neighbouring and nearby authorities have the opportunity to contribute to the study. The purpose of the consultation is to:

- Build up a picture of local policies which impact on Gypsy/Traveller accommodation and accommodation needs
- Help us understand more about the area
- Seek your views about needs assessment and the extent/nature of need

It is in this context that I am writing to you. I attach a list of topics on which we would welcome information and views. Please provide comments on as many or as few of the topics as you wish. We would be grateful for any relevant reports or other documents you could provide.

Please reply to me at the above address – either by post or e-mail. It would be helpful to have your response not later than Friday 16 April 2004.

I look forward to hearing from you.

Yours sincerely

Miss P Niner
Senior Lecturer

TOPICS ON WHICH WE ARE SEEKING INFORMATION AND VIEWS

General context

- Perception/facts on the size and nature of local Gypsy and Traveller communities
- What attracts Gypsies and Travellers to the area, or keeps them in the area?
- How are Gypsies and Travellers perceived locally?

National and regional planning/housing policy

- How useful/effective is Circular 1/94 (Gypsy Sites and Planning)?
- Is sufficient guidance provided in PPGs (PPSs)?
- Is there/should there be Regional Planning Guidance on Gypsy/Traveller needs and accommodation?
- Is there/should there be guidance on incorporating Gypsy/Traveller needs into housing and homelessness strategies?

Gypsies and Travellers in local policies

- Do you have any local policies on Gypsy/Traveller needs and/or accommodation?
- Any comments on issues concerning Gypsies and Travellers in the following contexts:
 - land use planning
 - local authority site provision or management
 - private site provision or management
 - incidence and management of unauthorised camping
 - social housing
 - other service provision (for example, education, health, social welfare)
 - equalities, human rights and social inclusion

Assessing Gypsy/Traveller accommodation needs

- Are Gypsy/Travellers' accommodation needs in the area increasing, decreasing or staying much the same?
- Ideas for how Gypsy/Traveller accommodation needs could be assessed
- Is 'need' and 'demand' for accommodation the same thing?
- Assessments of population growth among Gypsies and Travellers
- Views on how much more accommodation is needed in the area
- Main constraints locally on further provision of sites for Gypsies and Travellers

Consultation and contact with Gypsies and Travellers

- Suggestions for further useful contacts for the research

APPENDIX 4

INFORMATION REQUESTED FROM PARTNER ELECTED MEMBERS AND LOCAL COUNCILS

Assessing the Accommodation Needs of Gypsies and Travellers in the Hertfordshire Districts and Boroughs of Dacorum, Hertsmere, St Albans and Three Rivers

Name	
Organisation	
Address	
Contact telephone no.	

(The above details will not be published in any document)

1. What do you think attracts Gypsies and Travellers to the area ?

--

2. How do you feel Gypsies and Travellers are perceived locally ?

--

3. What are your perceptions of Gypsy/Travellers' accommodation needs in the area. Are they increasing, decreasing or staying much the same?

--

4. What do you feel are the main constraints locally on further provision of sites for Gypsies and Travellers e.g. Green Belt constraints?

--

5. Any other comments you would like to make ?

--

APPENDIX 5

SURVEY QUESTIONNAIRE

HCC AND PRIVATE RESIDENTIAL SITES

**ASSESSMENT OF ACCOMMODATION NEEDS OR GYPIES AND TRAVELLERS
IN SOUTH AND WEST HERTFORDSHIRE**

**GYPSY/TRAVELLER QUESTIONNAIRE
(LA RESIDENTIAL AND PRIVATE AUTHORISED SITES)**

INTRODUCTION

My name is [] and I work for Birmingham University. We have been asked by some local councils in this area to see what sort of accommodation Gypsies and Travellers need locally. We want to be sure that we understand what Gypsies and Travellers need and want, so we would like to talk to a number of people – in houses, on sites and on the roadside – to get a range of views.

Would you be willing to talk to me? It will probably take about 20 minutes. If you agree, I will be writing down your answers but the interview will be completely confidential. We are completely independent of any local council. No-one will be identified in any report, and there is no way that anyone will be able to trace any particular answer back to you.

So, would you be willing to talk to me now? If it's awkward now, I could call back later on today.

INTERVIEWER CHECK

Site :

Date of interview :

Start time :

Finish time :

Sex of respondent : Male Female

CHECK Have you already been interviewed for this survey?

Yes **END INTERVIEW**

No

If, during the interview, a particular question comes up that you'd really rather not answer, then please just say so.

SECTION A : CURRENT ACCOMMODATION

This first section is about the site you are living on and your views about it. Can I ask first about the living accommodation you have for your family.

1. How many living units (mobile homes and trailers) do you have at present?
PROBE to distinguish mobile homes and touring caravans/trailers. Enter number.

Mobile homes (no wheels)

Touring caravans/trailers

DK/No answer

2. Does this give you enough space for your family's needs?

Yes

No

DK/No answer

3. Are any of the following facilities provided on your plot for use just by you and your family? **Tick all that apply**

Water supply

Electricity supply

Rubbish storage and collection

Shed/amenity building

WC

Bath

Shower

Kitchen facilities

Laundry facilities

Space for eating or sitting

Heating in shed

DK/No answer

4. Thinking about your plot, is this too big, too small or about right for your family's needs?

Too small

About right

Too big

DK/No answer

5. If there were just two or three improvements which you could make to your plot, what would they be?

PROBE: eg facilities, size, layout

6. How satisfied are you with the site overall?

Very satisfied

Satisfied

Neutral

Dissatisfied

Very dissatisfied

DK/No answer

(PROBE: reasons for answer, eg facilities, size, other residents, location, proximity to shops/doctor/schools)

7. Do you have any concerns about health and safety at this site?

- Yes
- No
- DK/No answer

(PROBE : what concerns?)

8. How long have you lived here?

- Less than 1 month
- 1 month but less than 6 months
- 6 months but less than 1 year
- 1 year but less than 5 years
- 5 years and over
- DK/No answer

Private sites only ask Q9; LA sites go to Q10

9. Can I just check, do you/your family own this plot or do you rent it?

- Own it
- Rent
- Other (*specify*)
- DK/No answer

SECTION B : HOUSING HISTORY

Now I'd like to ask you a bit about where you were living/had a base before you came to this site.

10. What sort of accommodation did you have before you came here?
(PROBE to try to establish categories below or write in)

- | | |
|--------------------------|--------------------------|
| LA residential site | <input type="checkbox"/> |
| Private residential site | <input type="checkbox"/> |
| LA transit site | <input type="checkbox"/> |
| Private transit site | <input type="checkbox"/> |
| Roadside (no site/base) | <input type="checkbox"/> |
| House/flat | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

11. Where was that? **Write in**

12. How long were you there?

- | | |
|--------------------------------|--------------------------|
| Less than 1 month | <input type="checkbox"/> |
| 1 month but less than 6 months | <input type="checkbox"/> |
| 6 months but less than 1 year | <input type="checkbox"/> |
| 1 year but less than 5 years | <input type="checkbox"/> |
| 5 years and over | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

13. Why did you leave there/move here?
(PROBE for reasons; CHECK did they have to leave previous accommodation, eg evicted; why did they come to this area, for work?; how did they know about this site; why did they choose this site)

14. Have you ever lived in a house?

Yes

No

DK/No answer

If NO go to Q17; if YES ask

15. Why did you move into a house?

PROBE: reasons, eg there with parents, health, for children's schooling

16. Why did you leave the house? **PROBE full reasons**

17. Would you ever consider moving to a house (again)?

Yes

No

DK/No answer

PROBE : for what reasons?

SECTION C : TRAVELLING

We've talked mostly about sites and accommodation so far, so now I'd like to talk about travelling in general and how it has changed.

18. How much travelling have you and/or members of your family done in the last 12 months, I mean travelling and living in a caravan or trailer away from this site?

- | | |
|---------------------------|--------------------------|
| Did not travel | <input type="checkbox"/> |
| Travelled seasonally only | <input type="checkbox"/> |
| Travelled monthly | <input type="checkbox"/> |
| Travelled weekly | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

If did not travel, ask Q19, then skip to Q26

19. Is this typical, or has it changed over the past few years?

- | | |
|--------------|--------------------------|
| Typical | <input type="checkbox"/> |
| Changed | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

If CHANGED, probe in what ways and why

20. In which seasons did you travel last year? ***Tick all that apply***

- | | |
|--------------------|--------------------------|
| Spring | <input type="checkbox"/> |
| Summer | <input type="checkbox"/> |
| Autumn | <input type="checkbox"/> |
| Winter | <input type="checkbox"/> |
| Travelled all year | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

21. Who did you travel with?

- By yourself
- Own household
- Other family members
- Other families
- Other (*specify*)
- DK/No answer

22. What were your main reasons for travelling?

(PROBE : reasons, eg working, holidays, fairs, visiting relatives, family events)

23. What types of sites did you stay on when you were travelling last year?

- LA sites
- Private sites
- Roadside camps etc
- Farmer's fields
- Other (*specify*)
- DK/No answer

24. How easy/difficult was it to find or get onto these sites?

- Easy
- Difficult
- DK/No answer

PROBE : reasons for answer

25. Were you ever forced to leave a site while you were travelling last year?

Yes

No

DK/No answer

PROBE : for the circumstances; how did they feel about being forced to leave

26. Could you describe how you would like to be able to travel in the future?

PROBE for views under heading below

Frequency of travelling

Reasons for travelling

Sort of stopping places preferred

SECTION D : HOUSEHOLD DETAILS

I'd like now to ask a few questions about yourself and your family who live with you.

27. Thinking about everyone who lives with you [*in the immediate 'nuclear' family*], can you tell me how many people there are, including yourself, in each age range.

- | | |
|-----------------------|--------------------------|
| Children up to 5 | <input type="checkbox"/> |
| Children 6 to 10 | <input type="checkbox"/> |
| Children 11 to 15 | <input type="checkbox"/> |
| Young adults 16 to 20 | <input type="checkbox"/> |
| Adults 21 to 35 | <input type="checkbox"/> |
| Adults 36 to 60 | <input type="checkbox"/> |
| Adults 61 to 75 | <input type="checkbox"/> |
| Adults over 75 | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

If anyone of school age (5-15)

28. Do the children attend school regularly?

- | | |
|--------------|--------------------------|
| Yes | <input type="checkbox"/> |
| No | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

IF NO PROBE : why not; any differences for boys/girls or age groups

29. How important do you think schooling is for Gypsy/Traveller children these days?

- | | |
|--------------------|--------------------------|
| Very important | <input type="checkbox"/> |
| Important | <input type="checkbox"/> |
| Not very important | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

PROBE : why do you say that?

30. Is there anyone in your household (eg sons or daughters) who is likely to want their own independent accommodation in the next 5 years?

- | | |
|--------------|--------------------------|
| Yes | <input type="checkbox"/> |
| No | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

PROBE : who? in what circumstances? what sort of accommodation will they try to find? will it be difficult?

31. Do you think of yourself as:

- | | |
|-----------------------------|--------------------------|
| Romany or Gypsy | <input type="checkbox"/> |
| English Traveller | <input type="checkbox"/> |
| Irish Traveller | <input type="checkbox"/> |
| Welsh Gypsy or Traveller | <input type="checkbox"/> |
| Scottish Gypsy or Traveller | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

32. Does anyone in your household have a disability or serious long-term illness.

Yes

No

DK/No answer

33. Changing the subject a little – can you tell me what sorts of work Gypsies and Travellers do in this area these days

PROBE : agricultural work; gardening/tree work etc; building work/tarmacking etc; dealing; hawking etc

34. Is this different from the types of work that has been done in the past?

EXPLORE how it has changed

35. And does your own family do this sort of work?

TRY to check what

36. What sort of work would you like your children to do? [vary with grand children/young people in your family etc as appropriate]

PROBE for employed/self-employed; manual/non-manual; trade etc

SECTION E : FUTURE ACCOMMODATION

Finally I'd like to ask some questions about the future.

37. Do you think that you will move from this site in the next year, or the next three years, or the next five years?

	1	3	5
Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DK/No answer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not applicable		<input type="checkbox"/>	<input type="checkbox"/>

If NO to all parts of Q37 go to Q39; If YES to any part PROBE for:

Reasons

Likely type of accommodation moved to

Location/area

38. Have you taken any positive steps towards moving?

PROBE : eg applied for social housing, bought some land, applied for another site

39. What would your ideal type of accommodation be? ***Record answer as given***

40. Again thinking about what would be most attractive to you, where would you ideally like to live? **PROBE : location and reasons**

41. Gypsies and Travellers live in a range of different sorts of accommodation. I'm going to read out 5 sorts of accommodation. I'd like you to say which of these is the most attractive to you, and which is the least attractive. **Tick most attractive, put a cross against the least attractive; record any comments made against each option**

A private Gypsy caravan site owned by you and your family

A site owned by the local council

A site owned by another Gypsy or Traveller

A house or bungalow rented from the local council

A house or bungalow that you own yourself

DK/No answer

42. Are there any other issues/concerns that we haven't talked about that you'd like to mention?

THANK YOU VERY MUCH FOR YOUR TIME

APPENDIX 6

SURVEY QUESTIONNAIRE UNAUTHORISED PRIVATE SITES

**ASSESSMENT OF ACCOMMODATION NEEDS OR GYPIES AND TRAVELLERS
IN SOUTH AND WEST HERTFORDSHIRE**

**GYPSY/TRAVELLER QUESTIONNAIRE
(PRIVATE UNAUTHORISED SITES WITHOUT PLANNING PERMISSION)**

INTRODUCTION

My name is [] and I work for Birmingham University. We have been asked by some local councils in this area to see what sort of accommodation Gypsies and Travellers need locally. We want to be sure that we understand what Gypsies and Travellers need and want, so we would like to talk to a number of people – in houses, on sites and on the roadside – to get a range of views.

Would you be willing to talk to me? It will probably take about 20 minutes. If you agree, I will be writing down your answers but the interview will be completely confidential. We are completely independent of any local council. No-one will be identified in any report, and there is no way that anyone will be able to trace any particular answer back to you.

So, would you be willing to talk to me now? If it's awkward now, I could call back later on today.

INTERVIEWER CHECK

Site :

Date of interview :

Start time :

Finish time :

Sex of respondent : Male Female

CHECK Have you already been interviewed for this survey?

Yes **END INTERVIEW**

No

If, during the interview, a particular question comes up that you'd really rather not answer, then please just say so.

SECTION A : CURRENT ACCOMMODATION

This first section is about where you are living at present and your views about it. Can I ask first about the living accommodation you have for your family.

1. How many living units (mobile homes and trailers) do you have at present?
PROBE to distinguish mobile homes and touring caravans/trailers. Enter number.

Mobile homes (no wheels)

Touring caravans/trailers

DK/No answer

2. Does this give you enough space for your family's needs?

Yes

No

DK/No answer

3. At this site, has provision been made for: **Tick all that apply**

Water supply

WC/toilets

Showers/bath

Rubbish collection/disposal

Electricity supply

DK/No answer

If YES for WC/toilets and/or shower/bath ask Q4; others go to Q5

4. Are these provided on your plot for use just by you and your *[immediate]* family, or are they shared with other families?

For family

Shared

Other (*specify*)

DK/No answer

If provided for family ask Q5; if shared or other go to Q6

5. Can I just check which of the following facilities are provided on your plot for use just by you and your *[immediate]* family. **Tick all that apply**

- | | |
|-----------------------------|--------------------------|
| Shed/amenity building | <input type="checkbox"/> |
| WC | <input type="checkbox"/> |
| Bath | <input type="checkbox"/> |
| Shower | <input type="checkbox"/> |
| Kitchen facilities | <input type="checkbox"/> |
| Laundry facilities | <input type="checkbox"/> |
| Space for eating or sitting | <input type="checkbox"/> |
| Heating in shed | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

6. Generally, how would you rate this site?

- | | |
|--------------|--------------------------|
| Very good | <input type="checkbox"/> |
| Good | <input type="checkbox"/> |
| Neutral/OK | <input type="checkbox"/> |
| Poor | <input type="checkbox"/> |
| Very poor | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

(PROBE: reasons for answer, eg facilities, size, harassment, other residents, location, proximity to shops/doctor/schools)

7. Do you have any concerns about health and safety at this site?

Yes

No

DK/No answer

(PROBE : what concerns?)

8. How long have you lived here?

Less than 1 month

1 month but less than 6 months

6 months but less than 1 year

1 year but less than 5 years

5 years and over

DK/No answer

SECTION B : HOUSING HISTORY

Now I'd like to ask you a bit about where you were living/had a base before you came to this site.

9. What sort of accommodation did you have before you came here?
(PROBE to try to establish categories below or write in)

- | | |
|--------------------------|--------------------------|
| LA residential site | <input type="checkbox"/> |
| Private residential site | <input type="checkbox"/> |
| LA transit site | <input type="checkbox"/> |
| Private transit site | <input type="checkbox"/> |
| Roadside (no site/base) | <input type="checkbox"/> |
| House/flat | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

10. Where was that? **Write in**

11. How long were you there?

- | | |
|--------------------------------|--------------------------|
| Less than 1 month | <input type="checkbox"/> |
| 1 month but less than 6 months | <input type="checkbox"/> |
| 6 months but less than 1 year | <input type="checkbox"/> |
| 1 year but less than 5 years | <input type="checkbox"/> |
| 5 years and over | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

12. Why did you leave there/move here?
(PROBE for reasons; CHECK did they have to leave previous accommodation, eg evicted; why did they come to this area, for work? how did they know about this site; why did they choose this site)

13. Have you ever lived in a house?

Yes

No

DK/No answer

If NO go to Q16; if YES ask

14. Why did you move into a house?

PROBE: reasons, eg there with parents, health, for children's schooling

15. Why did you leave the house? ***PROBE full reasons***

16. Would you ever consider moving to a house (again)?

Yes

No

DK/No answer

PROBE : for what reasons?

SECTION C : TRAVELLING

We've talked mostly about sites and accommodation so far, so now I'd like to talk about travelling in general and how it has changed.

17. How much travelling have you and/or members of your family done in the last 12 months, I mean travelling and living in a caravan or trailer away from this site?

- | | |
|---------------------------|--------------------------|
| Did not travel | <input type="checkbox"/> |
| Travelled seasonally only | <input type="checkbox"/> |
| Travelled monthly | <input type="checkbox"/> |
| Travelled weekly | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

If did not travel, ask Q18, then skip to Q25

18. Is this typical, or has it changed over the past few years?

- | | |
|--------------|--------------------------|
| Typical | <input type="checkbox"/> |
| Changed | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

If CHANGED, probe in what ways and why

19. In which seasons did you travel last year? ***Tick all that apply***

- | | |
|--------------------|--------------------------|
| Spring | <input type="checkbox"/> |
| Summer | <input type="checkbox"/> |
| Autumn | <input type="checkbox"/> |
| Winter | <input type="checkbox"/> |
| Travelled all year | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

20. Who did you travel with?

- By yourself
- Own household
- Other family members
- Other families
- Other (*specify*)
- DK/No answer

21. What were your main reasons for travelling?

(PROBE : reasons, eg working, holidays, fairs, visiting relatives, family events)

22. What types of sites did you stay on when you were travelling last year?

- LA sites
- Private sites
- Roadside camps etc
- Farmer's fields
- Other (*specify*)
- DK/No answer

23. How easy/difficult was it to find or get onto these sites?

- Easy
- Difficult
- DK/No answer

PROBE : reasons for answer

24. Were you ever forced to leave a site while you were travelling last year?

Yes

No

DK/No answer

PROBE : for the circumstances; how did they feel about being forced to leave

25. Could you describe how you would like to be able to travel in the future?

PROBE for views under heading below

Frequency of travelling

Reasons for travelling

Sort of stopping places preferred

SECTION D : HOUSEHOLD DETAILS

I'd like now to ask a few questions about yourself and your family who live with you.

26. Thinking about everyone who lives with you [*in the immediate 'nuclear' family*], can you tell me how many people there are, including yourself, in each age range.

- | | |
|-----------------------|--------------------------|
| Children up to 5 | <input type="checkbox"/> |
| Children 6 to 10 | <input type="checkbox"/> |
| Children 11 to 15 | <input type="checkbox"/> |
| Young adults 16 to 20 | <input type="checkbox"/> |
| Adults 21 to 35 | <input type="checkbox"/> |
| Adults 36 to 60 | <input type="checkbox"/> |
| Adults 61 to 75 | <input type="checkbox"/> |
| Adults over 75 | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

If anyone of school age (5-15)

27. Do the children attend school regularly?

- | | |
|--------------|--------------------------|
| Yes | <input type="checkbox"/> |
| No | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

IF NO PROBE : why not; any differences for boys/girls or age groups

28. How important do you think schooling is for Gypsy/Traveller children these days?

- | | |
|--------------------|--------------------------|
| Very important | <input type="checkbox"/> |
| Important | <input type="checkbox"/> |
| Not very important | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

PROBE : why do you say that?

29. Is there anyone in your household (eg sons or daughters) who is likely to want their own independent accommodation in the next 5 years?

- | | |
|--------------|--------------------------|
| Yes | <input type="checkbox"/> |
| No | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

PROBE : who? in what circumstances? what sort of accommodation will they try to find? will it be difficult?

30. Do you think of yourself as:

- | | |
|-----------------------------|--------------------------|
| Romany or Gypsy | <input type="checkbox"/> |
| English Traveller | <input type="checkbox"/> |
| Irish Traveller | <input type="checkbox"/> |
| Welsh Gypsy or Traveller | <input type="checkbox"/> |
| Scottish Gypsy or Traveller | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

31. Does anyone in your household have a disability or serious long-term illness.

Yes

No

DK/No answer

32. Changing the subject a little – can you tell me what sorts of work Gypsies and Travellers do in this area these days

PROBE : agricultural work; gardening/tree work etc; building work/tarmacking etc; dealing; hawking etc

33. Is this different from the types of work that has been done in the past?

EXPLORE how it has changed

34. And does your own family do this sort of work?

TRY to check what

35. What sort of work would you like your children to do? [*vary with grand children/young people in your family etc as appropriate*]

PROBE for employed/self-employed; manual/non-manual; trade etc

SECTION E : VIEWS ON ACCOMMODATION OPTIONS

Finally I'd like to ask some questions about your views on accommodation options for Gypsies and Travellers.

36. Gypsies and Travellers live in a range of different sorts of accommodation. I'm going to read out 5 sorts of accommodation. I'd like you to say which of these is the most attractive to you, and which is the least attractive. **Tick most attractive, put a cross against the least attractive; record any comments made against each option**

A private Gypsy caravan site owned by you and your family

A site owned by the local council

A site owned by another Gypsy or Traveller

A house or bungalow rented from the local council

A house or bungalow that you own yourself

DK/No answer

37. Again thinking about what would be most attractive to you, where would you like to live?

PROBE : location and reasons

38. Are there any other issues/concerns that we haven't talked about that you'd like to mention?

THANK YOU VERY MUCH FOR YOUR TIME

APPENDIX 7

SURVEY QUESTIONNAIRE

ROADSIDE AND SOUTH MIMMS FAMILIES

**ASSESSMENT OF ACCOMMODATION NEEDS OR GYPIES AND TRAVELLERS
IN SOUTH AND WEST HERTFORDSHIRE**

GYPSY/TRAVELLER QUESTIONNAIRE (ROADSIDE AND MIMMS TRANSIT)

INTRODUCTION

My name is [] and I work for Birmingham University. We have been asked by some local councils in this area to see what sort of accommodation Gypsies and Travellers need locally. We want to be sure that we understand what Gypsies and Travellers need and want, so we would like to talk to a number of people – in houses, on sites and on the roadside – to get a range of views.

Would you be willing to talk to me? It will probably take about 20 minutes. If you agree, I will be writing down your answers but the interview will be completely confidential. We are completely independent of any local council. No-one will be identified in any report, and there is no way that anyone will be able to trace any particular answer back to you.

So, would you be willing to talk to me now? If it's awkward now, I could call back later on today.

INTERVIEWER CHECK

Site :

Date of interview :

Start time :

Finish time :

Sex of respondent : Male Female

CHECK Have you already been interviewed for this survey?

Yes **END INTERVIEW**

No

If, during the interview, a particular question comes up that you'd really rather not answer, then please just say so.

SECTION A : CURRENT SITE/ENCAMPMENT

This first section is about where you are living at present and your views about it. Can I ask first about the living accommodation you have for your family.

1. How many caravans/trailers do you have at present?

Touring caravans/trailers

DK/No answer

2. At this site/encampment has provision been made for: ***Tick all that apply***

Water supply

WC/toilets

Showers

Rubbish collection/disposal

Electricity supply

DK/No answer

3. Generally, how would you rate this as a stopping place?

Very good

Good

Neutral/OK

Poor

Very poor

DK/No answer

PROBE: reasons for answer, eg facilities, size, harassment, other residents, location, proximity to shops/doctor/schools

4. Do you have any concerns about health and safety at this site?

- Yes
- No
- DK/No answer

(PROBE : what concerns?)

5. How long have you been here on this site/encampment?

- Less than 1 week
- 1 week but less than 1 month
- 1 month but less than 2 months
- 2 months but less than 3 months
- 3 months and over
- DK/No answer

6. How long do you intend to stay

- 1 week
- 2 weeks
- About 1 month
- About 2 months
- More than 2 months
- DK/No answer

7. What are your main reasons for being in this area?

PROBE reasons, eg local to the area, work, holiday, family event, passing through

Unless local to the area ask Q8; if local go to Q9

8. Do you visit this area regularly? **PROBE for frequency**

More than once a year

Every year

About every 2 to 5 years

Not regularly

Other answer (*specify*)

DK/No answer

9. Do you have a base somewhere else?

Yes

No

DK/No answer

If YES PROBE – where is it? is it a plot on a site/a house?

SECTION B : TRAVELLING

I'd like to talk about travelling in general and how it has changed.

10. How often do you need to travel at present, I mean travelling whilst living in a caravan or trailer?

- Weekly
- Monthly
- Seasonally
- All year
- Other (*specify*)
- DK/No answer

11. Is this typical, or has it changed over the past few years?

- Typical
- Changed
- DK/No answer

If CHANGED, probe in what ways and why

12. In which seasons did you travel over the last 12 months? ***Tick all that apply***

- Spring
- Summer
- Autumn
- Winter
- Travelled all year
- DK/No answer

13. Who did you mostly travel with?

- | | |
|--------------------------|--------------------------|
| By yourself | <input type="checkbox"/> |
| Own household | <input type="checkbox"/> |
| Other family members | <input type="checkbox"/> |
| Other families | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

14. What were your main reasons for travelling?

(PROBE : reasons, eg working, holidays, fairs, visiting relatives, family events)

15. What types of sites did you stay on when you were travelling last year? **Tick all that apply**

- | | |
|--------------------------|--------------------------|
| LA sites | <input type="checkbox"/> |
| Private sites | <input type="checkbox"/> |
| Roadside camps etc | <input type="checkbox"/> |
| Farmer's fields | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

16. How easy/difficult was it to find or get onto these sites?

- | | |
|--------------|--------------------------|
| Easy | <input type="checkbox"/> |
| Difficult | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

PROBE : reasons for answer

17. Which sorts of sites do you prefer to use?

PROBE : sort of site and main reasons for preferences; perceived usefulness of transit sites; feasibility of booking ahead

18. Were you ever forced to leave a site while you were travelling last year?

Yes

No

DK/No answer

PROBE : for the circumstances; how did they feel about being forced to leave

19. Are you likely to want to stay in this area again in the future?

Yes

No

DK/No answer

If YES, probe when and possible frequency

SECTION C : HOUSING HISTORY

Now I'd like to ask you a bit about some of the places you have lived in the past.

20. Have you ever lived in a house?

Yes

No

DK/No answer

If NO go to Q23; if YES ask

21. Why did you move into a house?

PROBE: reasons, eg there with parents, health, for children's schooling

22. Why did you leave the house? **PROBE full reasons**

23. Have you ever had a plot on a residential site owned either by a council or a private owner? **Tick all that apply**

Yes – council site

Yes – private site

No

DK/No answer

If NO go to Section D; if YES ask

24. Why did you move onto a residential site?

PROBE: reasons, eg there with parents, health, for children's schooling

25. Why did you leave the residential site? **PROBE full reasons**

SECTION D : HOUSEHOLD DETAILS

I'd like now to ask a few questions about yourself and your family who live with you.

26. Thinking about everyone who lives with you [*in the immediate 'nuclear' family*], can you tell me how many people there are, including yourself, in each age range.

- | | |
|-----------------------|--------------------------|
| Children up to 5 | <input type="checkbox"/> |
| Children 6 to 10 | <input type="checkbox"/> |
| Children 11 to 15 | <input type="checkbox"/> |
| Young adults 16 to 20 | <input type="checkbox"/> |
| Adults 21 to 35 | <input type="checkbox"/> |
| Adults 36 to 60 | <input type="checkbox"/> |
| Adults 61 to 75 | <input type="checkbox"/> |
| Adults over 75 | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

If anyone of school age (5-15)

27. Do the children attend school regularly?

- | | |
|--------------|--------------------------|
| Yes | <input type="checkbox"/> |
| No | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

IF NO PROBE : why not; how often do they go, any differences for boys/girls or age groups

28. How important do you think schooling is for Gypsy/Traveller children these days?

- | | |
|--------------------|--------------------------|
| Very important | <input type="checkbox"/> |
| Important | <input type="checkbox"/> |
| Not very important | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

PROBE : why do you say that?

29. Is there anyone in your household (eg son or daughter) who is likely to want their own independent accommodation in the next 5 years?

- | | |
|--------------|--------------------------|
| Yes | <input type="checkbox"/> |
| No | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

PROBE : who? in what circumstances? what sort of accommodation will they try to find? will it be difficult?

30. Do you think of yourself as:

- | | |
|-----------------------------|--------------------------|
| Romany or Gypsy | <input type="checkbox"/> |
| English Traveller | <input type="checkbox"/> |
| Irish Traveller | <input type="checkbox"/> |
| Welsh Gypsy or Traveller | <input type="checkbox"/> |
| Scottish Gypsy or Traveller | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

31. Does anyone in your household have a disability or serious long-term illness.

Yes

No

DK/No answer

32. Changing the subject a little – can you tell me what sorts of work Gypsies and Travellers do in this area these days

PROBE : agricultural work; gardening/tree work etc; building work/tarmacking etc; dealing; hawking etc

33. Is this different from the types of work that has been done in the past?

EXPLORE how it has changed

34. And does your own family do this sort of work?

TRY to check what

35. What sort of work would you like your children to do? [*vary with grand children/young people in your family etc as appropriate*]

PROBE for employed/self-employed; manual/non-manual; trade etc

SECTION E : FUTURE ACCOMMODATION

Finally I'd like to ask some questions about the future.

36. Would you be interested in moving to a house in this area?

Yes

No

DK/No answer

PROBE : for what reasons?

If YES; if NO go to Q38

37. Where would you prefer the house to be?

PROBE for towns, villages

38. Would you be interested in moving to a long-stay residential site in this area?

Yes

No

DK/No answer

PROBE : for what reasons? what circumstances, eg if it was own family site?

If YES continue; if NO go to Q42

39. What sort of residential site would you prefer?

- Owned by a council
- Owned by your own family
- Owned by another Traveller
- Other (*specify*)
- DK/No answer

40. How many other families would you want to share with on a long-stay residential site?

- No other family
- Up to 5 families
- 6-10 families
- 11-20 families
- Over 20 families
- DK/No answer

41. Where would you prefer the site to be?

PROBE for towns, villages

42. Would you be interested in using a short-stay site in this area?

- Yes
- No
- DK/No answer

PROBE : for what reasons? what circumstances?

If YES continue; if NO go to Q48

43. What sort of short-stay site would you prefer?

- Owned by a council
- Owned by your own family
- Owned by another Traveller
- Other (*specify*)
- DK/No answer

44. How many other families would you want to share with on a short-stay site?

- No other family
- Up to 5 families
- 6-10 families
- 11-20 families
- Over 20 families
- DK/No answer

45. Where would you prefer short-stay sites to be?

PROBE for towns, villages

46. What facilities should be provided at a temporary site? ***Tick all that apply***

- Hard-standings
- Individual plots
- Water supply
- Electricity supply
- Shared toilets
- Individual toilets for plots
- Chemical disposal point
- DK/No answer

47. How long would you like to stop at a short-stay site in this area?

Up to 2 weeks

Up to 4 weeks

Up to 8 weeks

Up to 3 months

Up to 6 months

DK/No answer

48. Finally, are there any other issues/concerns that we haven't talked about that you'd like to mention?

THANK YOU VERY MUCH FOR YOUR TIME

APPENDIX 8

SURVEY QUESTIONNAIRE HOUSED GYPSIES AND TRAVELLERS

**ASSESSMENT OF ACCOMMODATION NEEDS OR GYPIES AND TRAVELLERS
IN SOUTH AND WEST HERTFORDSHIRE**

GYPSY/TRAVELLER QUESTIONNAIRE (HOUSED)

INTRODUCTION

My name is [] and I work for Birmingham University. We have been asked by some local councils in this area to see what sort of accommodation Gypsies and Travellers need locally. We want to be sure that we understand what Gypsies and Travellers need and want, so we would like to talk to a number of people – in houses, on sites and on the roadside – to get a range of views.

Would you be willing to talk to me? It will probably take about 20 minutes. If you agree, I will be writing down your answers but the interview will be completely confidential. We are completely independent of any local council. No-one will be identified in any report, and there is no way that anyone will be able to trace any particular answer back to you.

So, would you be willing to talk to me now? If it's awkward now, I could call back later on today.

INTERVIEWER CHECK

Address :

.....

Date of interview :

Start time :

Finish time :

Sex of respondent : Male Female

CHECK Have you already been interviewed for this survey?

Yes **END INTERVIEW**

No

If, during the interview, a particular question comes up that you'd really rather not answer, then please just say so.

SECTION A : CURRENT ACCOMMODATION

This first section is about your home and your views about it. Can I ask first about the accommodation you have for your family.

1. How many bedrooms do you have here?

One

Two

Three

Four or more

DK/No answer

2. Does this give you enough space for your family's needs?

Yes

No

DK/No answer

Ask or interviewer complete

3. Is the accommodation a bungalow, house or flat/maisonette?

Bungalow

House

Flat/maisonette

DK/No answer

4. Do you own the house/flat or rent it? **If rent PROBE who from**

Owner-occupier

Council tenant

RSL/HA tenant

Private tenant

Other (*specify*)

DK/No answer

5. How satisfied are you with the house/flat overall?

Very satisfied

Satisfied

Neutral

Dissatisfied

Very dissatisfied

DK/No answer

6. And how satisfied are you with the estate/neighbourhood overall?

Very satisfied

Satisfied

Neutral

Dissatisfied

Very dissatisfied

DK/No answer

7. What are the good things about living here?

***PROBE for things to do with house/flat; estate or neighbourhood;
neighbours/other people; location, proximity to shops/doctor/schools***

8. And are there any bad things about living here?

***PROBE for things to do with house/flat; estate or neighbourhood;
neighbours/other people; location, proximity to shops/doctor/schools***

9. How long have you lived here?

Less than 1 month

1 month but less than 6 months

6 months but less than 1 year

1 year but less than 5 years

5 years and over

DK/No answer

SECTION B : HOUSING HISTORY

Now I'd like to ask you a bit about where you were living/had a base before you came here.

10. What sort of accommodation did you have before you came here?

(PROBE to try to establish categories below or write in)

- | | |
|--------------------------|--------------------------|
| LA residential site | <input type="checkbox"/> |
| Private residential site | <input type="checkbox"/> |
| LA transit site | <input type="checkbox"/> |
| Private transit site | <input type="checkbox"/> |
| Roadside (no site/base) | <input type="checkbox"/> |
| House/flat | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

11. Where was that? **Write in**

12. How long were you there?

- | | |
|--------------------------------|--------------------------|
| Less than 1 month | <input type="checkbox"/> |
| 1 month but less than 6 months | <input type="checkbox"/> |
| 6 months but less than 1 year | <input type="checkbox"/> |
| 1 year but less than 5 years | <input type="checkbox"/> |
| 5 years and over | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

13. Why did you leave there/move here?

(PROBE for reasons; CHECK did they have to leave previous accommodation, eg evicted; why did they come to this area, for work; why did they move into a house?)

SECTION C : TRAVELLING

We've talked mostly about sites and accommodation so far, so now I'd like to talk about travelling in general and how it has changed.

14. How much travelling have you and/or members of your family done in the last 12 months, I mean travelling and living in a caravan or trailer away from this site?

- | | |
|---------------------------|--------------------------|
| Did not travel | <input type="checkbox"/> |
| Travelled seasonally only | <input type="checkbox"/> |
| Travelled monthly | <input type="checkbox"/> |
| Travelled weekly | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

If did not travel, ask Q15, then skip to Q22

15. Is this typical, or has it changed over the past few years?

- | | |
|--------------|--------------------------|
| Typical | <input type="checkbox"/> |
| Changed | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

If CHANGED, probe in what ways and why

16. In which seasons did you travel last year? ***Tick all that apply***

- | | |
|--------------------|--------------------------|
| Spring | <input type="checkbox"/> |
| Summer | <input type="checkbox"/> |
| Autumn | <input type="checkbox"/> |
| Winter | <input type="checkbox"/> |
| Travelled all year | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

17. Who did you travel with?

- | | |
|--------------------------|--------------------------|
| By yourself | <input type="checkbox"/> |
| Own household | <input type="checkbox"/> |
| Other family members | <input type="checkbox"/> |
| Other families | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

18. What were your main reasons for travelling?

(PROBE : reasons, eg working, holidays, fairs, visiting relatives, family events)

19. What types of sites did you stay on when you were travelling last year?

- | | |
|--------------------------|--------------------------|
| LA sites | <input type="checkbox"/> |
| Private sites | <input type="checkbox"/> |
| Roadside camps etc | <input type="checkbox"/> |
| Farmer's fields | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

20. How easy/difficult was it to find or get onto these sites?

- | | |
|--------------|--------------------------|
| Easy | <input type="checkbox"/> |
| Difficult | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

PROBE : reasons for answer

21. Were you ever forced to leave a site while you were travelling last year?

Yes

No

DK/No answer

PROBE : for the circumstances; how did they feel about being forced to leave

22. Could you describe how you would like to be able to travel in the future?

PROBE for views under heading below

Frequency of travelling

Reasons for travelling

Sort of stopping places preferred

SECTION D : HOUSEHOLD DETAILS

I'd like now to ask a few questions about yourself and your family who live with you.

23. Thinking about everyone who lives with you, can you tell me how many people there are, including yourself, in each age range.

- | | |
|-----------------------|--------------------------|
| Children up to 5 | <input type="checkbox"/> |
| Children 6 to 10 | <input type="checkbox"/> |
| Children 11 to 15 | <input type="checkbox"/> |
| Young adults 16 to 20 | <input type="checkbox"/> |
| Adults 21 to 35 | <input type="checkbox"/> |
| Adults 36 to 60 | <input type="checkbox"/> |
| Adults 61 to 75 | <input type="checkbox"/> |
| Adults over 75 | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

If anyone of school age (5-15)

24. Do the children attend school regularly?

- | | |
|--------------|--------------------------|
| Yes | <input type="checkbox"/> |
| No | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

IF NO PROBE : why not; any differences for boys/girls or age groups

25. How important do you think schooling is for Gypsy/Traveller children these days?

- | | |
|--------------------|--------------------------|
| Very important | <input type="checkbox"/> |
| Important | <input type="checkbox"/> |
| Not very important | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

PROBE : why do you say that?

26. Is there anyone in your household (eg sons or daughters) who is likely to want their own independent accommodation in the next 5 years?

- | | |
|--------------|--------------------------|
| Yes | <input type="checkbox"/> |
| No | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

PROBE : who? in what circumstances? what sort of accommodation will they try to find? will it be difficult?

27. Do you think of yourself as:

- | | |
|-----------------------------|--------------------------|
| Romany or Gypsy | <input type="checkbox"/> |
| English Traveller | <input type="checkbox"/> |
| Irish Traveller | <input type="checkbox"/> |
| Welsh Gypsy or Traveller | <input type="checkbox"/> |
| Scottish Gypsy or Traveller | <input type="checkbox"/> |
| Other (<i>specify</i>) | <input type="checkbox"/> |
| DK/No answer | <input type="checkbox"/> |

28. Does anyone in your household have a disability or serious long-term illness.

Yes

No

DK/No answer

29. Changing the subject a little – can you tell me what sorts of work Gypsies and Travellers do in this area these days

PROBE : agricultural work; gardening/tree work etc; building work/tarmacking etc; dealing; hawking etc

30. Is this different from the types of work that has been done in the past?

EXPLORE how it has changed

31. And does your own family do this sort of work?

TRY to check what

32. What sort of work would you like your children to do? [*vary with grand children/young people in your family etc as appropriate*]

PROBE for employed/self-employed; manual/non-manual; trade etc

SECTION E : FUTURE ACCOMMODATION

Finally I'd like to ask some questions about the future.

33. Do you think that you will move from this house/flat in the next year, or the next three years, or the next five years?

	1	3	5
Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DK/No answer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not applicable		<input type="checkbox"/>	<input type="checkbox"/>

If NO to all parts of Q33 go to Q35; If YES to any part PROBE for:

Reasons

Likely type of accommodation moved to

Location/area

34. Have you taken any positive steps towards moving?

PROBE : eg applied for social housing, looked for a house to buy; bought some land, applied for residential site

35. What would your ideal type of accommodation be? ***Record answer as given***

36. Again thinking about what would be most attractive to you, where would you ideally like to live? **PROBE : location and reasons**

37. Gypsies and Travellers live in a range of different sorts of accommodation. I'm going to read out 5 sorts of accommodation. I'd like you to say which of these is the most attractive to you, and which is the least attractive. **Tick most attractive, put a cross against the least attractive; record any comments made against each option**

A private Gypsy caravan site owned by you and your family

A site owned by the local council

A site owned by another Gypsy or Traveller

A house or bungalow rented from the local council

A house or bungalow that you own yourself

DK/No answer

38. Are there any other issues/concerns that we haven't talked about that you'd like to mention?

THANK YOU VERY MUCH FOR YOUR TIME