

_____ Retail Study - Car Parking Survey

| | | | |
|-------|-------|---------|----------------|
| Date: | Time: | Centre: | Car park name: |
|-------|-------|---------|----------------|

1. Private / local authority
2. Surface car park / multi-storey
3. Secured status? Yes / No
4. Capacity _____

5. Payment method:

| | |
|-----------------|--|
| Pay and display | |
| Pay on exit | |
| Pay warden | |
| Free | |

6. Level of security [CCTV/Patrols]

| | |
|----------------|--|
| 1. Very Poor | |
| 2. Poor | |
| 3. Fair | |
| 4. Good | |
| 5. Excellent | |
| Not Applicable | |

7. Condition of car park surface,
[Loose, broken, missing, uneven, temporary, obstructions]

| | |
|----------------|--|
| 1. Very Poor | |
| 2. Poor | |
| 3. Fair | |
| 4. Good | |
| 5. Excellent | |
| Not Applicable | |

8. Signage; entrance/exit to car park, road markings,
traffic calming

| | |
|----------------|--|
| 1. Very Poor | |
| 2. Poor | |
| 3. Fair | |
| 4. Good | |
| 5. Excellent | |
| Not Applicable | |

9. Access; In & Out different exits/ same exit, visibility
Access

| | |
|----------------|--|
| 1. Very Poor | |
| 2. Poor | |
| 3. Fair | |
| 4. Good | |
| 5. Excellent | |
| Not Applicable | |

10. Lighting; adequate lighting, no dark areas/corners

| | |
|----------------|--|
| 1. Very Poor | |
| 2. Poor | |
| 3. Fair | |
| 4. Good | |
| 5. Excellent | |
| Not Applicable | |

11. Cleanliness; amount of graffiti, litter,

| | |
|----------------|--|
| 1. Very Poor | |
| 2. Poor | |
| 3. Fair | |
| 4. Good | |
| 5. Excellent | |
| Not Applicable | |

Car Park Survey: Hemel Hempstead

| | Car Park | | | | | | | | | | | | | | |
|---|-------------------|-------------------|-----------|---------------|-------------|------------|-------------------|------------|----------------------|---------------------|-----------|-----------------------|------------------------|----------------|-------------------|
| | Water Gardens (N) | Water Gardens (S) | Park Road | Moor End Road | Cowper Road | Bank Court | Waterhouse Street | Cotterells | Hillfield Road (NCP) | London Road, Apsley | Queensway | The Gables (Old Town) | High Street (Old Town) | Alexandra Road | Score (out of 70) |
| Private (P) or Local Authority (LA) | LA | LA | LA | LA | LA | LA | LA | LA | P | LA | LA | LA | LA | LA | |
| Surface (S) Multi Storey (MS) or On street (OS) | MS | S | S | S | S | S | OS | OS | MS | S | S | S | S | S | |
| Secured status | No | No | No | No | No | No | No | No | No | No | No | No | No | No | |
| Capacity (Long term and Short Term) | 600 | 117 | 82 | 90 | 17 | 12 | 20 | 20 | N/A | 51 | 66 | 20 | 92 | 19 | |
| Pay and Display (P&D), Pay on Exit (POE) | P&D | P&D | P&D | P&D | P&D | P&D | P&D | P&D | POE | P&D | P&D | P&D | P&D | P&D | |
| Level of Security | 3 | 3 | 1 | 3 | 2 | 2 | 2 | 1 | 3 | 2 | 2 | 2 | 4 | 2 | 32 |
| Condition of car park surface | 3 | 4 | 5 | 3 | 5 | 4 | 4 | 3 | 3 | 2 | 4 | 4 | 3 | 4 | 51 |
| Signage | 4 | 4 | 3 | 2 | 3 | 3 | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 4 | 38 |
| Access | 4 | 3 | 5 | 2 | 3 | 3 | 3 | 5 | 3 | 3 | 2 | 3 | 3 | 4 | 46 |
| Lighting | 3 | 4 | 2 | 3 | 2 | 4 | 4 | 4 | 3 | 3 | 2 | 2 | 3 | 2 | 41 |
| Cleanliness | 3 | 4 | 3 | 3 | 5 | 4 | 3 | 3 | 1 | 3 | 3 | 4 | 5 | 4 | 48 |
| Score (out of 30) | 20 | 22 | 19 | 16 | 20 | 20 | 18 | 18 | 15 | 15 | 15 | 17 | 21 | 20 | |

Source: Donaldsons, May 2005

Car Park Survey: Berkhamsted

| | Lower Kings Road | Water Lane | Canal Fields | St Johns Well lane | High Street | Score (out of 25) |
|---|------------------|------------|--------------|--------------------|-------------|-------------------|
| Private (P) or Local Authority (LA) | LA | LA | LA | LA | LA | |
| Surface (S) Multi Storey (MS) or On street (OS) | S | S | S | S | S | |
| Secured status | No | No | No | No | No | |
| Capacity (Long term and Short Term) | 122 | 100 | 84 | 108 | 48 | |
| Pay and Display (P&D), Pay on Exit (POE) | P&D | P&D | P&D | P&D | P&D | |
| Level of Security | 2 | 4 | 2 | 4 | 4 | 16 |
| Condition of car park surface | 5 | 3 | 4 | 4 | 4 | 20 |
| Signage | 4 | 2 | 3 | 4 | 2 | 15 |
| Access | 3 | 3 | 2 | 3 | 2 | 13 |
| Lighting | 4 | 4 | 2 | 4 | 4 | 18 |
| Cleanliness | 4 | 4 | 4 | 5 | 5 | 22 |
| Score (out of 30) | 22 | 20 | 17 | 24 | 21 | |

Source: Donaldsons, May 2005

Car Park Survey: Tring

| | The Forge | Victoria Hall | Frogmore Car Park (East) | Frogmore Car Park (West) | Old School Yard | Score (out of 25) |
|---|-----------|---------------|--------------------------|--------------------------|-----------------|-------------------|
| Private (P) or Local Authority (LA) | LA | LA | LA | LA | LA | |
| Surface (S) Multi Storey (MS) or On street (OS) | S | S | S | S | S | |
| Secured status | No | No | No | No | No | |
| Capacity (Long term and Short Term) | 161 | 8 | 133 | 17 | 41 | |
| Pay and Display (P&D), Pay on Exit (POE) | P&D | P&D | P&D | P&D | P&D | |
| Level of Security | 2 | 1 | 4 | 2 | 2 | 11 |
| Condition of car park surface | 4 | 3 | 3 | 4 | 4 | 18 |
| Signage | 4 | 2 | 2 | 2 | 2 | 12 |
| Access | 4 | 3 | 5 | 3 | 1 | 16 |
| Lighting | 3 | 2 | 3 | 2 | 3 | 13 |
| Cleanliness | 4 | 4 | 4 | 5 | 4 | 21 |
| Score (out of 30) | 21 | 15 | 21 | 18 | 16 | |

Source: Donaldsons, May 2005