

Retail Study – Environment Survey

Date:	Time:	Centre:	Street:
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Condition of carriageway and pedestrian surface, street lights, bollards, signs, traffic signs and signals.  
[Loose, broken, missing, uneven, temporary, obstructions]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Seats/planters/hanging baskets/litter bins/water features/ public art  
[Paintwork, broken, uneven, parts missing, not working, badly sited, not provided]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Public facilities, Telephones, Bus stops/shelters, Public toilets  
[Paintwork, pointing, broken, uneven, parts missing, not working, badly sited/not provided]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Graffiti, Fly-posting, vandalism

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Market stalls and Street traders [tidiness, waste disposal, appropriateness to street]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Barriers to movement [servicing, general traffic, lack of safe crossing facilities, illegal access, parking]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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Cycle parking [Formal or informal, availability, capacity]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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Maintenance and repair of buildings, shopfronts and canopies

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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Personal security and police presence [CCTV coverage, 'ambience', unlit spaces, surveillance]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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Wheelchairs access [ramps, dropped kerbs, obstructing]

Facilities for the blind or partially sighted [audible light controlled Crossings, tactile floor surfaces, braille signage]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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## Hemel Hempstead - Environment Survey

	Marlowes (South)	Marlowes (North)	Bridge Street	Market	Score (out of 20)
Condition of carriageway and street furniture	5	4	4	3	16
Presence and condition of seats, planters, litter bins, water features, public art	4	3	4	2	13
Presence and condition of public facilities eg telephones, bus stops, toilets	3	4	4	2	13
Amount of graffiti, fly posting, vandalism and litter	4	2	4	3	13
Appropriateness of market stalls and street traders	N/A	N/A	N/A	2	2
Ease of movement to include assessing general traffic levels, pedestrian crossings and servicing arrangements	5	3	4	3	15
Facilities for cyclists	N/A	3	2	3	8
Maintenance and repair of buildings, shopfronts and canopies	2	2	3	1	8
Level of personal security and police presence, to include CCTV coverage and ambience	4	3	3	1	11
Level of disability access including facilities for the blind and wheelchair users	4	4	3	3	14
<b>Score (out of 50)</b>	<b>31</b>	<b>28</b>	<b>31</b>	<b>23</b>	

Source: Donaldsons May 2005

**Berkhamsted - Environment Survey**

	High Street East	High Street West	Lower Kings Road	Score (out of 15)
Condition of carriageway and street furniture	4	3	3	10
Presence and condition of seats, planters, litter bins, water features, public art	4	3	2	9
Presence and condition of public facilities eg telephones, bus stops, toilets	4	2	2	8
Amount of graffiti, fly posting, vandalism and litter	5	5	4	14
Appropriateness of market stalls and street traders	N/A	N/A	N/A	0
Ease of movement to include assessing general traffic levels, pedestrian crossings and servicing arrangements	3	4	2	9
Facilities for cyclists	2	2	2	6
Maintenance and repair of buildings, shopfronts and canopies	4	3	3	10
Level of personal security and police presence, to include CCTV coverage and ambience	4	4	2	10
Level of disability access including facilities for the blind and wheelchair users	4	4	2	10
<b>Score (out of 50)</b>	<b>34</b>	<b>30</b>	<b>22</b>	

Source: Donaldsons May 2005

## Tring - Environment Survey

	High Street	Dolphin Square	Frogmore Street	Akeman Street	Score (out of 20)
Condition of carriageway and street furniture	4	4	2	1	10
Presence and condition of seats, planters, litter bins, water features, public art	2	3	2	1	7
Presence and condition of public facilities eg telephones, bus stops, toilets	2	2	2	1	6
Amount of graffiti, fly posting, vandalism and litter	5	2	2	5	9
Appropriateness of market stalls and street traders	N/A	N/A	N/A	N/A	0
Ease of movement to include assessing general traffic levels, pedestrian crossings and servicing arrangements	4	5	5	2	14
Facilities for cyclists	2	3	1	1	6
Maintenance and repair of buildings, shopfronts and canopies	3	3	3	4	9
Level of personal security and police presence, to include CCTV coverage and ambience	3	4	1	3	8
Level of disability access including facilities for the blind and wheelchair users	3	4	2	2	9
<b>Score (out of 50)</b>	<b>28</b>	<b>30</b>	<b>20</b>	<b>20</b>	

Source: Donaldsons May 2005