

Retail Study - Car Parking Survey

Date:	Time:	Centre:	Car park name:
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1. Private / local authority
2. Surface car park / multi-storey
3. Secured status? Yes / No
4. Capacity \_\_\_\_\_

5. Payment method:

Pay and display	
Pay on exit	
Pay warden	
Free	

6. Level of security [CCTV/Patrols]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

7. Condition of car park surface,  
[Loose, broken, missing, uneven, temporary, obstructions]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

8. Signage; entrance/exit to car park, road markings,  
traffic calming

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

9. Access; In & Out different exits/ same exit, visibility  
Access

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

10. Lighting; adequate lighting, no dark areas/corners

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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11. Cleanliness; amount of graffiti, litter,

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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Car Park Survey: Hemel Hempstead

	Car Park														
	Water Gardens (N)	Water Gardens (S)	Park Road	Moor End Road	Cowper Road	Bank Court	Waterhouse Street	Cotterells	Hillfield Road (NCP)	London Road, Apsley	Queensway	The Gables (Old Town)	High Street (Old Town)	Alexandra Road	Score (out of 70)
Private (P) or Local Authority (LA)	LA	LA	LA	LA	LA	LA	LA	LA	P	LA	LA	LA	LA	LA	
Surface (S) Multi Storey (MS) or On street (OS)	MS	S	S	S	S	S	OS	OS	MS	S	S	S	S	S	
Secured status	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
Capacity (Long term and Short Term)	600	117	82	90	17	12	20	20	N/A	51	66	20	92	19	
Pay and Display (P&D), Pay on Exit (POE)	P&D	P&D	P&D	P&D	P&D	P&D	P&D	P&D	POE	P&D	P&D	P&D	P&D	P&D	
Level of Security	3	3	1	3	2	2	2	1	3	2	2	2	4	2	<b>32</b>
Condition of car park surface	3	4	5	3	5	4	4	3	3	2	4	4	3	4	<b>51</b>
Signage	4	4	3	2	3	3	2	2	2	2	2	2	3	4	<b>38</b>
Access	4	3	5	2	3	3	3	5	3	3	2	3	3	4	<b>46</b>
Lighting	3	4	2	3	2	4	4	4	3	3	2	2	3	2	<b>41</b>
Cleanliness	3	4	3	3	5	4	3	3	1	3	3	4	5	4	<b>48</b>
<b>Score (out of 30)</b>	<b>20</b>	<b>22</b>	<b>19</b>	<b>16</b>	<b>20</b>	<b>20</b>	<b>18</b>	<b>18</b>	<b>15</b>	<b>15</b>	<b>15</b>	<b>17</b>	<b>21</b>	<b>20</b>	

Source: Donaldsons, May 2005

Car Park Survey: Berkhamsted

	Lower Kings Road	Water Lane	Canal Fields	St Johns Well lane	High Street	Score (out of 25)
Private (P) or Local Authority (LA)	LA	LA	LA	LA	LA	
Surface (S) Multi Storey (MS) or On street (OS)	S	S	S	S	S	
Secured status	No	No	No	No	No	
Capacity (Long term and Short Term)	122	100	84	108	48	
Pay and Display (P&D), Pay on Exit (POE)	P&D	P&D	P&D	P&D	P&D	
Level of Security	2	4	2	4	4	<b>16</b>
Condition of car park surface	5	3	4	4	4	<b>20</b>
Signage	4	2	3	4	2	<b>15</b>
Access	3	3	2	3	2	<b>13</b>
Lighting	4	4	2	4	4	<b>18</b>
Cleanliness	4	4	4	5	5	<b>22</b>
<b>Score (out of 30)</b>	<b>22</b>	<b>20</b>	<b>17</b>	<b>24</b>	<b>21</b>	

Source: Donaldsons, May 2005

Car Park Survey: Tring

	The Forge	Victoria Hall	Frogmore Car Park (East)	Frogmore Car Park (West)	Old School Yard	Score (out of 25)
Private (P) or Local Authority (LA)	LA	LA	LA	LA	LA	
Surface (S) Multi Storey (MS) or On street (OS)	S	S	S	S	S	
Secured status	No	No	No	No	No	
Capacity (Long term and Short Term)	161	8	133	17	41	
Pay and Display (P&D), Pay on Exit (POE)	P&D	P&D	P&D	P&D	P&D	
Level of Security	2	1	4	2	2	11
Condition of car park surface	4	3	3	4	4	18
Signage	4	2	2	2	2	12
Access	4	3	5	3	1	16
Lighting	3	2	3	2	3	13
Cleanliness	4	4	4	5	4	21
<b>Score (out of 30)</b>	<b>21</b>	<b>15</b>	<b>21</b>	<b>18</b>	<b>16</b>	

Source: Donaldsons, May 2005