Boxmoor Zone R Extension Formal Consultation

Dacorum Borough Council

Document Reference: 100003193
Date: 9 October 2017
EXECUTIVE SUMMARY

The formal consultation period ran for the statutory 21 days from 6th September 2017 to 27th September 2017.

The consultation included properties located on the following roads:

- Stratford Way
- Russell Place
- Catlin Street
- London Road (A4251)
- Roughdown Road

The consultation documentation was delivered to 126 properties in the proposed zone R extension area.

A total of 21 individual responses were received from within the proposed extension which equates to an overall response rate of 15%. 2 external responses were also submitted by residents from outside of the scheme proposals.

The majority of respondents from within the proposed extension area, 15/21 (71%) were in favour of the extension of Zone R, 6 (29%) of the respondents did not support the extension of Zone R as currently proposed.

Objections to the proposals included a lack of on street parking for residents of London Road, the implementation of controls would cause traffic to speed along London Road and the hours of operation were too restrictive for the area.

The following measures are proposed in response to the objections:

1. Provision of two parking spaces outside of 417/419 London Road, this will provide some on street parking for residents in the immediate area.
2. The proposed parking bays will also help to reduce the speed of vehicles approaching the round-a-bout at the junction of London road/Station Road.
3. The proposed hours of operation will improve the current situation and provide more opportunity for residents and their visitors to park near their properties.
4. The implementation of pay for parking on London Road will provide a safe area for commuters to park their vehicles and deter the current indiscriminate parking currently experienced on London Road.

It is recommended to proceed with the implementation of the scheme as advertised, together with the minor amendments as proposed.
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1. **INTRODUCTION**

Dacorum Borough Council (DBC) is seeking to extend the existing Zone R Resident Permit Parking Scheme in Dacorum to include the following roads;

- Stratford Way
- Russell Place
- Catlin Street
- Part of London Road (A4251)
- Roughdown Road

Zone R currently covers Roughdown Road and Standring Rise, since the introduction of Zone X in Boxmoor in 2015 the roads listed above have become more popular with commuters wishing to park near Hemel Hempstead station.

Vehicles are now regularly parking on footways, causing obstructions to pedestrians and parking in the residential streets making it difficult for residents to park near to their properties and also causing traffic flow issues on London Road.

The proposals intend to:

- Extend Zone R to provide dedicated resident parking in Stratford Way, Catlin Street and Russell Place.
- To implement single yellow lines and a dedicated pay for parking bay to provide safe parking for commuters on London Road to improve safety and traffic flow.
- To amend existing arrangements on Roughdown Road to help improve access to a residential property.

DBC consulted residents on proposals to extend the Zone R to a number of neighbouring roads. The final scheme proposals were provided in the form of a plan and an accompanying covering letter were delivered to all properties within the proposed area. Representations were submitted via email to: parking@dacorum.gov.uk or alternatively in writing to Dacorum Borough Council in order for DBC to make a final decision on the implementation of the scheme extension.

The purpose of this consultation was to provide a final solution to the current parking issues in the roads identified by DBC.

Residences within private roads would not be eligible to apply for resident permits or visitor vouchers; the Parking Service is unable to enforce restrictions on private land.

The views of residents are important and have been considered as part of this formal consultation process. The final proposals have been subject to the statutory legal process.
An initial informal consultation ran from 7th November 2016 to 2nd December 2016 to determine if there was support to extend the parking restrictions to the wider area.
2. FORMAL CONSULTATION RESULTS

The formal consultation took place between 6th September 2017 and 29th September 2017, letters were delivered to all properties within the consultation area, street notices were placed on each road and a formal notice was published in The Gazette & Express, the local newspaper serving Hemel Hempstead, Berkhamsted and Tring. The consultation sought to determine the level of support for the introduction of parking controls in the proposed Zone R extension. Representations were received from residents within Zone R and are summarised as follows:

The following section provides a breakdown of the responses received on a road by road basis, detailed consultation comments can be found in Appendix B of this report.

Table 1 – Overall Response Breakdown

<table>
<thead>
<tr>
<th>Road Name</th>
<th>Support</th>
<th>Object</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stratford Way</td>
<td>9</td>
<td>1</td>
</tr>
<tr>
<td>London Road</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Catlin Street</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Russell Place</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Roughdown Road</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>15</strong></td>
<td><strong>6</strong></td>
</tr>
</tbody>
</table>

![Graph 1](image-url)
2.1 Stratford Way

10 responses were received from Stratford Way, with 9 indicating support and 1 objection to the proposals.

The sole objection to the proposals indicated the proposed hours of operation are too excessive and should be reduced and also the removal of parked vehicles along London Road would lead to increased traffic speeds along the road.
2.2 London Road

A total of 6 responses were received from London Road, with 3 indicating support and 3 objecting to the scheme proposals.

![Chart 2](image)

Chart 2

<table>
<thead>
<tr>
<th>Road Name</th>
<th>Support</th>
<th>Object</th>
</tr>
</thead>
<tbody>
<tr>
<td>London Road</td>
<td>3</td>
<td>3</td>
</tr>
</tbody>
</table>

There is no clear support on London Road for the introduction of parking controls within Zone R. Of the 3 objections received, a lack of parking provision on London Road itself was identified as a major concern, especially for the properties that do not have off street parking and concern was also raised make visiting properties difficult. The intended hours of operation of parking restrictions were identified as being too restrictive and would stop visitors being able to access the Boxmoor Trust land.
2.3 Catlin Street

4 responses were received from Catlin Street, 3 responses indicated support for the proposals with 1 objection.

Chart 3

Table 4

<table>
<thead>
<tr>
<th>Road Name</th>
<th>Support</th>
<th>Object</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catlin Street</td>
<td>3</td>
<td>1</td>
</tr>
</tbody>
</table>

The objection to the proposals suggested there are already parking spaces available during the proposed hours of operation and how the current parking habits experienced on London Road cause significant problems for vehicles entering/exiting the round-a-bout.

A further comment received indicated there is no longer a requirement for the disabled persons parking bay on Catlin Street.
2.4 Russell Place

A single response was received from Russell Place, indicating their objection to the proposals.

![Chart 4](image)

**Table 5**

<table>
<thead>
<tr>
<th>Road Name</th>
<th>Support</th>
<th>Object</th>
</tr>
</thead>
<tbody>
<tr>
<td>Russell Place</td>
<td>0</td>
<td>1</td>
</tr>
</tbody>
</table>

The single objection suggested the proposals would have a detrimental effect on the day to day life of the respondent, make it more difficult for visits to take place and they were opposed to the additional cost implications.
2.5 Overall Summary of Zone R

The chart and table below indicate the number of responses received from within the proposed extension area and also provides a breakdown of responses indicating support or objection to the proposals.

![Chart 5: Zone R Summary](image)

As shown above in Chart 5 and Table 6, the majority of representations 15/21 (71%) were in support of the proposed extension of Zone R.

2.6 Overall Response Rate

The table below provides a breakdown of the response rate of each road within Zone R.

<table>
<thead>
<tr>
<th>Zone R</th>
<th>Support</th>
<th>Object</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>15</td>
<td>6</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Road Name</th>
<th>No. of representations</th>
<th>Response Rate per Road</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stratford Way</td>
<td>10</td>
<td>34%</td>
</tr>
<tr>
<td>London Road</td>
<td>6</td>
<td>24%</td>
</tr>
<tr>
<td>Catlin Street</td>
<td>4</td>
<td>12%</td>
</tr>
<tr>
<td>Russell Place</td>
<td>1</td>
<td>3%</td>
</tr>
<tr>
<td>Roughdown Road</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Total</td>
<td>21</td>
<td>Average Response Rate: 15%</td>
</tr>
</tbody>
</table>

Within the proposed extension area to Zone R there were 21 representations accounting for a 15% response rate.
3. CONCLUSIONS & RECOMMENDATIONS

Responses have indicated overall support for the introduction of the proposed zone R extension, with 71% of respondents showing support for the introduction of the scheme.

Catlin Street and Stratford Way showed the highest levels of support for the scheme with 90% and 75% of respondents showing support respectively.

London Road did not indicate a clear majority with 50% supporting and 50% opposing the extension of the existing Zone R Resident Permit Parking Scheme.

Russell Place showed 100% objection to the proposals, however as only one representation was received this cannot be considered a reliable level of overall opinion. No correspondence was received from Roughdown Road.

Stratford Way

As the proposals intend to extend the current Zone R, the hours of operation will operate as per the existing Zone R roads. This will ensure the residential streets are kept clear of commuter parking throughout the day.

London Road

Concerns by residents who do not benefit from off street parking have been considered and it is proposed to provide two parking spaces outside No. 417/419 London Road, this will help to provide for the possibility of parking close to those properties and will also help to reduce the speed of vehicles approaching the round-a-bout junction.

Catlin Street

As the proposals intend to extend the current Zone R, the hours of operation will operate as per the existing Zone R roads. This will ensure the residential streets are kept clear of commuter parking throughout the day.

The existing disabled persons parking place can be removed as this is no longer required.

Russell Place

The scheme will benefit all residents and will provide parking provision for visitors, the proposals will deter all day, commuter parking in the area and make it easier for residents to park near to their properties

Additional Comments

2 further responses were received; one from a resident residing outside of the consultation area and one where no address was provided, both responses indicated their support for the proposals.
APPENDIX A – CONSULTATION MATERIAL
Dear Householder/Proprietor,

Formal Consultation: Extension of Zone R, to include properties on Catlin Street, Stratford Way, Russell Place and London Road, Hemel Hempstead.

Following consultation on the proposed extension of Zone R to include properties on Catlin Street, Stratford Way, Russell Place and London Road in 2016, Dacorum Borough Council has considered the responses received and decided to proceed towards implementing the changes.

This letter is to advise you that the formal Traffic Regulation Orders (TROs) required to make the scheme operational has been published. The publication of the TROs marks the beginning of a statutory consultation period that will last for 21 days from 6th September 2017.

During this period anybody may comment or submit representations to the proposals. Comments or representations must be made in writing, stating the grounds on which they are made and sent to the address at the top of this letter or via email to parking@dacorum.gov.uk to be received by e-mail by 23:59 on 27th September 2017 or by last postal delivery to the above address on 29th September 2017. No significant changes can be made to the proposals from this time; we want to know if you support the introduction of the proposals or whether you object to them so please respond to this consultation.

The plan over the page provides a summary of the proposals. The extension area will operate Monday to Friday 8am – 6pm and will allow the residents of the above listed roads to park within the existing roads of Zone R.

Summary information on how the scheme will work is set out in this letter. Plans are on display in the main reception area at The Forum, Marlowes, Hemel Hempstead HP1 1DN and detailed information and drawings are available at The Parking Centre at the same address.

Please note as this is a statutory consultation, correspondence on the proposals cannot be entered into. All comments received will be reported to the Council who will make a decision on how to proceed after considering the feedback from the consultation.

Yours sincerely,

Dacorum Borough Council working in association with Project Centre Ltd
What are the proposals?

During the hours of operation (Monday to Friday 8am – 6pm) anybody wishing to park on-street in the designated zone must display a valid permit. The extended zone is shown overleaf.

What about deliveries, traders carrying out work and carers?

Deliveries may be carried out by vehicles provided this process is observed to be taking place within 5 minutes. Anything longer (including traders carrying out work and carers visits) will require the visitor to park in areas away from the limited waiting bay during operational times.

How will the proposals be enforced?

The Council’s Civil Enforcement Officers will patrol the area during operational hours to ensure compliance. Any vehicle parked and not complying with restrictions will be issued with a Penalty Charge Notice.

What happens next?

When the responses from the consultation have been collated and a report produced, your councillors will decide whether to put the scheme into place or abandon it. If it is decided to put the scheme in place a date will be set for the scheme to go live and it will be advertised in the public notices section of the Hemel Hempstead Gazette. Residents within the scheme will be sent a letter detailing how to apply for permits and vouchers and lines and signs will be installed in readiness for the set date.

Data from this consultation will be collected and held by Project Centre and Dacorum Borough Council. The data will be used to produce a consultation report and to provide feedback to Councillors. Individual residents will not be identified in the consultation report without permission. The consultation report will be a public document.
Properties eligibility for ZONE R permit

- Reduce existing permit bay by 5m and extend double yellow line

**KEY**

- Existing controlled parking zone R
- Existing no waiting at any time
- Existing crossover
- Existing advisory disabled bay
- Existing bus stop
- Private road
- Proposed no waiting at any time
- Proposed no waiting Mon - Fri 8am - 6pm
- Existing lamp column
- Proposed permit holders parking only past this point Mon - Fri 8am - 6pm
- Proposed zone R extension boundary
- Proposed shared use bay permit holders or pay by phone Mon - Fri 8am - 6pm
- Private car park

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BOXMOOR ZONE R EXTENSION

- PROPOSED ZONE R EXTENSION

FOR CONSULTATION

29/08/2017

1:1000

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- 01

- ORIGINAL ISSUE

- -

MS

MS
<table>
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<th>COMMENT</th>
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</table>
| With reference to your communication of 3rd July we would like to confirm that we are in favour of the proposals for residents parking in Catlin St.

As we do not have a computer and only received sight of the above letter through a neighbour we would be grateful if you could ensure that we are on any future mailing list so that we can be advised of further developments in this matter. |
We have reviewed the correspondence and map relating to the extension of Zone R to Catlin St, Russell Place, London Road and Stratford Way. We are wholly in support of this proposed action and wish for it to be effected as soon as possible.

Please could you confirm if the proposal is to put yellow lines down one side of Catlin Street? There is no indication of this in the drawing I have received, although in the past I was told that the road was not wide enough to have residents parking zones on both sides of the road?

Project Centre - Dear XXXX, Assuming that Hertfordshire County Council (the highway authority) raises no objection, it is planned not to introduce yellow lines along the full stretch of one side of Catlin Street, instead zone signs will be placed at each end of the street indicating that parking is for residents only during the enforcement hours. It is then left to the residents to park with consideration in the road. This type of scheme has only recently been available to us without Department for Transport authorisation. I hope that this will be of assistance to you.

This is a key point as with the introduction of yellow lines, it would significantly reduce the number of available parking spaces which would not be viable, so this is great news.
RE: Formal Consultation: Extension of Zone R

Catlin Street has barely sufficient parking spaces for its residents and so is usually completely full of parked cars overnight. On Thursday the 7th of September I walked through the street at 4pm and saw that there were nine free parking spaces and an additional free invalid parking space.

There has always been clear evidence that parking restrictions during the day will not solve the parking problems in the street. Indeed, they will only add to the discomfort of the local residents. At any one time, very few cars from outside the street cause any difficulty and visitors to the street have been able to enjoy visiting local residents without the inconvenience of arranging parking permits.

A far greater problem for local residents is the major hazard for anyone driving out of Russell Place into London Road. Vehicles parked on the moor side of London Road are causing the traffic coming around the bend from the roundabout (London Road/Station Road junction) to drive in the middle of or even on the right hand side of the London Road. Added to this, vehicles parked on the London Road in front of the flats alongside the junction of London Road and Russell Place force drivers exiting from Russell Place to move forward to see traffic coming from the Two Waters direction. This puts the drivers exiting from Russell Place in danger of the London Road traffic coming from the left which is sometimes on the wrong side of the road. I believe there should be “no waiting at any time” restrictions alongside the moor on London Road and the stretch of London Road between Stratford Way and Russell Place.

Yours sincerely

[Signature]
<table>
<thead>
<tr>
<th>London Road</th>
<th>COMMENT</th>
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<tbody>
<tr>
<td>I would like to comment on the proposed extension of Zone R to Catlin St, Russell Place &amp; London Road. As a resident of London Road I would like to say that I am all in favour of the proposal, the current parking situation makes driving along the road very dangerous. I would like to take issue though with your description on the map of the driveways of XX, XX &amp; XX as a private car park. It is not a car park, it is a driveway; we have had many problems with people thinking that it is perfectly alright to turn on the drive or on several occasions to park as they &quot;won't be long&quot;!! I would like the description to be changed to &quot;private driveway&quot;.</td>
<td></td>
</tr>
<tr>
<td>Regarding your letter and map detailing the proposed extension to Zone R to include properties on Catlin Street, Stratford Way, Russell Place &amp; London Road, I FULLY support the proposals and they can't come soon enough. As a resident of London Road, the double parking towards the junction of station road has caused no end of traffic problems and near miss accidents. Commuters are constantly parking along the road and the other streets to avoid paying the extortionate prices at the Hemel station car park. The Extension needs to be in place for all the areas marked on the plan to avoid the commuter parking problem just being pushed out even further, so the restrictions need to be in place the full length of London Road to the Aldi site. I wouldn't mind paying a nominal annual fee for permit parking although we are lucky in having off street parking at the moment. My only concern would be for traders visiting properties and where they would park, would vouchers or temporary permits be available? I look forward to this finally being put in place as soon as possible.</td>
<td></td>
</tr>
</tbody>
</table>
With reference to the above, as residence of London Road we welcome these plans, especially the fact due to so many people parking along the road who use the station, we have felt that it will only be a matter of time before a bad accident would happen with the road effectively being a single lane. We would however respectfully argue that for those who live along London Road, the fact that we will need to have to park (inside the restricted times) over in the permit areas, would mean parking a distance from our property. This is not an ideal situation, considering we have 2 young children. Again, the restrictions are a good idea, and we hope they are enforced. However if there is anyway of providing additional parking nearer to the London Road / Russell Place junction it would be appreciated.

I am writing to you regarding the extension of zone R. We are residents of XX London Road XXXXXX.

We received your documents last week and have on a number of occasions tried to call and left messages on the number given on the documents 07827 256841. We have been very keen for the parking permits. My husband has written in a few times and spoken to a gentleman on a number of occasion regarding two spaces outside XX and XX. From past conversations we were under the impression that you were considering spaces outside our property.

We have one car and everyday I leave my house in the morning to do the school run, when I come back there is no parking due to the station people parking all day sometimes two to three days. I then go about trying to find a space on the next street which is full mainly with residents. I noticed on Saturday that Russel Place was full with cars as a lot of the residents have two cars. I'm extremely concerned where are we going to park if this parking restriction comes in and my neighbour and myself have no spaces outside our house. I'm self employed and I'm in and out of the house, I have children, shopping etc I'm already struggling with the difficulty of trying to load and unload the car.
Regarding the parking proposals to Catlin Street, Stratford Way, Russell Place and London Road. As a resident of London Road, who is excluded from the area of the Zone, because I have 2 parking spaces on my drive I wish to make the following observations. I request again that I be permitted to have visitors vouchers otherwise able bodied friends visiting during the week won’t be able to park in adjacent streets. Living alone it is essential to me that more than 1 friend can visit when I am home during the day. The scheme will not allow my visitors to park outside my home. My daughter, daughter in law and brother all have walking disabilities so therefore would no longer be able to visit (only 1 has a blue badge) Currently people can park across my drive but the exclusion zone will mean that they cannot. The clearer road would encourage speeding, so as I requested before, this must be done in conjunction with speeding restrictions or someone else will be killed on the London Road. I feel that removing the limited parking that currently exists on London Road is detrimental to the residents of 413-419 who can currently park during the day and who will be forced to park in Catlin Street. Currently people in Catlin Street are unhappy when London Road residents park outside their houses, so this will happen more. I obviously support the restriction of commuters parking as there are sufficient spaces at the Station (I regularly walk Roughdown Road and there are dozens of empty spaces) Also people start to park on the London Road at 6.30 in the morning so it is not a case of people not being able to park at the Station.

I do not support the proposal, and I am disappointed that the proposal is to introduce parking restrictions Monday to Friday, 8:00 am to 6:00 pm. The main problem in this area is parking by commuters, either for the railway station or to attend local employers. Their parking is often inconsiderate, partially blocking the pavement and reducing London Road to a single lane road on occasions. This would be sufficiently discouraged by a one hour restriction during the day during Mondays to Fridays. All day restriction will deter people from using the BoxmoorTrust land during weekdays, which is to be regretted on various levels but in particular in reducing opportunities for activity in the open air. There are several reasons why on-road parking in this area has become a problem in recent years. One is the cost of regularly parking at the railway station. Another is the attitude of employers; anecdotally, Anthony Betts has instructed its employees that they cannot park on site and consequently many park on London Road or Stratford...
way. It might be helpful if employers could be compelled to provide adequate parking for all their employees.

I recently found it necessary to object to DBC's development plans for the area, because of the poor policy decision to try to deter car ownership and use by including insufficient parking in new developments. There does seem to be a mind set that is anti-car within DBC. Only when public transport is fast, efficient, frequent and affordable will people abandon cars in favour of public transport. At present it is none of those things. I suggest that the proposed parking restriction is excessively draconian and that a short period of restriction during weekdays would suffice.
Russell Place

<table>
<thead>
<tr>
<th>COMMENTS</th>
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<tbody>
<tr>
<td>I am strongly against the proposal….In the 1940s Adolf Hitler made his citizens carry around little numbered documents that allowed them access and precluded them from certain areas, is this a ethos you wish to copy? I think not. I do not want to live on a road in which if I forget to display my little tag I am fined so you can collect even more money from me. My council tax and road tax are already paid and up to date. I enjoy being visited by friends and family, I don’t wish to have to mess around with this sort on nonsense each time they arrive. Should they pop in for a cuppa your parking officials can hunt them as if they are outlaws. I note in your letter that you state &quot;correspondence on the proposal cannot be entered into&quot;. From this I take it that you are in fact not interested in the views of the residents of the roads in question. This is already a decided result and you are just going through a bureaucratic exercise.</td>
</tr>
</tbody>
</table>

- Support
- Object
### Stratford Way

<table>
<thead>
<tr>
<th>COMMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>I live at XX Stratford Way and would be in agreement to permit parking but not for the whole day perhaps shorter hours. The parking on the London Road worries me and I am surprised there hasn’t been another serious incident there.</td>
</tr>
<tr>
<td>I am a resident of Stratford Way (#XX) and <strong>support</strong> The Proposals outlined in your letter dated September 2017 regarding the extension to parking restrictions in Zone R and, in particular, those proposed for Stratford Way.</td>
</tr>
<tr>
<td>I support this scheme.</td>
</tr>
<tr>
<td>We wish to state our support of the proposal to extend parking restrictions in Zone R and particularly permit-parking in Stratford Way. It is obvious that the lack of parking restrictions on the A4251 in the vicinity of the roundabout junction with Station Road towards Apsley is both inconvenient for pedestrians because of parking on the pavement and dangerous for road-users because of the width limitation. It is equally obvious that if this situation is addressed and parking on the main road is prohibited, then those cars at present parking on the main road/pavement will migrate to Stratford Way, this being at present the only road in the vicinity without parking restrictions. Thus the residents of Stratford Way need permit-only parking to avoid being inundated!</td>
</tr>
</tbody>
</table>

- **Support**
- **Object**
Please accept this e-mail as confirmation that I **support** introduction of the proposed extension of zone R to include Stratford Way for Monday to Friday resident parking between 8am and 6pm.

Subject: Formal Consultation: Extension of zone R to include properties on Catlin Street, Stratford Way, Russell Place and London Road, Hemel Hempstead

Dear Sir or Madam,

I support the proposed extension of Zone R. Parking on the north side of London Road causes inconvenience to pedestrians and, in the case of parent with buggies or wheelchair users, makes the pavement impossible to use. The parking also causes inconvenience and risk of accident to vehicle traffic and in once case the same person parks directly opposite the junction with Stratford Way even when safer places are available. Placing restrictions on London Road would encourage more parking in Stratford Way and this is often so poorly done that delivery vehicles or emergency vehicles may not get up the road. The introduction of residents only parking is therefore essential.

I am in full agreement that the parking zone should be extended to all the named roads, if one is not allowed to have the parking zone it would mean that that road would have all the cars parking on that road, that would be devastating for those residents as they would not be able to park where they live. The amount of parking chaos as it is now is terrible, even pedestrians cannot sometimes walk on the pavement as the cars park fully on them.
I support the introduction of the proposal for the extension of Zone R.

Further to your recent letter regarding the above proposal, I confirm I am a resident at XX Stratford Way and wholeheartedly support the proposals to introduce Permit Parking in this and the other streets. For years we have suffered inconsiderate parking by station users and this will only get worse once yellow lining on London Road is completed. The people who are currently parking on both sides of London Road (causing tailbacks at some times of the day) will obviously look to park in the adjacent streets unless the proposal to introduce Permit Parking is introduced.

I object to the proposals on the following grounds. The hours of operation are excessive and will inconvenience residents. The hours used in Boxmoor village zone X of 9 to 10 and 2 to 3 are preferable. The parking restrictions on the London Road make no provision for traffic calming. The removal of parked cars will widen the road during the day time and lead to higher speeds resulting in more lethal accidents. The fatal accident last year (2016) was caused by speed. Traffic islands and narrows similar to those on the section of London Road from the Roughdown roundabout to the railway station should be built.
### Outside of Zone R

<table>
<thead>
<tr>
<th>COMMENT</th>
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<tbody>
<tr>
<td><strong>Malin Court, Hardings Close</strong> - I wish to feedback that I have had great difficulty, almost everyday, driving in and out of Stratford Way, to reach my home on Hardings Close. The recent use of both sides of London Road, near Stratford Way, as a Parking place, has caused unacceptable congestion and risk of accidents. I know there have been 2 or 3 incidents. Also vehicles park on both sides of Stratford Way right close to the entrance / exit to London Road, which obstructs the movement of cars coming in and out. I support the introduction of Parking Control on London Road and Stratford Way. I would like to see restrictions that limit Parking, in order to allow the flow of traffic, and ensure residents can access our properties in a reasonable manner.</td>
</tr>
<tr>
<td><strong>Unknown Location</strong> - We support the extension of controlled parking zone R to include roads Catlin Street, Russell Place, Stratford Way and London Road.</td>
</tr>
</tbody>
</table>

- Support
- Object
APPENDIX C – FINAL SCHEME PLAN
Properties eligibility for ZONE R permit
Reduce existing permit bay by 5m and extend double yellow line

KEY
Existing controlled parking zone R
Existing no waiting at any time
Existing crossover
Existing advisory disabled bay
Existing bus stop

Private road
Proposed no waiting at any time
Proposed no waiting Mon - Fri 8am - 6pm
Existing lamp column
Proposed permit holders parking only past this point Mon - Fri 8am - 6pm
Proposed zone R extension boundary
Proposed shared use bay permit holders or pay by phone Mon - Fri 8am - 6pm
Private car park
Proposed permit holders bay Mon - Fri 8am - 6pm
Proposed sign on lamp column
Proposed sign on new post
Existing sign post
Quality

It is the policy of Project Centre to supply Services that meet or exceed our clients’ expectations of Quality and Service. To this end, the Company’s Quality Management System (QMS) has been structured to encompass all aspects of the Company’s activities including such areas as Sales, Design and Client Service.

By adopting our QMS on all aspects of the Company, Project Centre aims to achieve the following objectives:

- Ensure a clear understanding of customer requirements;
- Ensure projects are completed to programme and within budget;
- Improve productivity by having consistent procedures;
- Increase flexibility of staff and systems through the adoption of a common approach to staff appraisal and training;
- Continually improve the standard of service we provide internally and externally;
- Achieve continuous and appropriate improvement in all aspects of the company;

Our Quality Management Manual is supported by detailed operational documentation. These relate to codes of practice, technical specifications, work instructions, Key Performance Indicators, and other relevant documentation to form a working set of documents governing the required work practices throughout the Company.

All employees are trained to understand and discharge their individual responsibilities to ensure the effective operation of the Quality Management System.
DOCUMENT CONTROL

Project Centre has prepared this report in accordance with the instructions from Dacorum Borough Council Project Centre shall not be liable for the use of any information contained herein for any purpose other than the sole and specific use for which it was prepared.

<table>
<thead>
<tr>
<th>Job Number</th>
<th>Issue</th>
<th>Description</th>
<th>Originator</th>
<th>Checked</th>
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<tbody>
<tr>
<td>1000003193</td>
<td>01</td>
<td>Final Report</td>
<td>Richard Plant</td>
<td>Nick Boyle</td>
<td>03.11.17</td>
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<td>10.10.17</td>
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<td>Nick Boyle</td>
<td>03.11.17</td>
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</tr>
</tbody>
</table>

File path: G:\Project Centre\Project-BST\1000003193 - DBC ZONE R EXTENSION\3 Reports\2 Final Reports\20171009 - Formal Consultation Report
Award Winning

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