



# Gas Safety

Information for council tenants with gas appliances

We want all our tenants to live safely in their homes.

This leaflet tells you about what we do to keep your home as safe as possible and what you should do if there is a problem with your gas appliances.

## This leaflet tells you about:

- Gas safety checks
- Possible gas hazards
  - Carbon Monoxide
  - Gas leaks
  - Unusual behaviour from your gas appliances

## Gas safety checks

We arrange a gas safety check every year to protect you and your home.

By law, we must arrange an annual gas safety check for all our tenants. We test all council owned gas appliances, flues and pipe work.

We'll contact you to arrange a time for our engineer to come. It's very important you keep the appointment, if you know you can't make this appointment, contact us as soon as possible to rearrange.

Not allowing us to carry out the annual gas inspection would be a breach of your tenancy agreement.

## Possible gas hazards

Gas appliances need an annual gas safety check and service to make sure they are safe and working properly. If something goes wrong you might not notice, but here are some things to look out for.

## Carbon monoxide poisoning

This causes symptoms including drowsiness, chest pains, sickness and stomach pain. If these symptoms come on suddenly when you are using a gas appliance, you should switch off the gas and seek medical advice. Carbon monoxide detectors will warn you of any leaks so you should have these near your gas appliances. If you do not have any carbon monoxide detectors, the council will provide one for your home and the gas engineer will position them in the right places when they come for your annual safety check and service.

If your Carbon Monoxide Alarm is triggered you should contact Sun Realm 01442 798888 (option 1) or Cadent (formerly National Grid) on 0800 111 999.

### Gas leaks

If you smell gas or think you have a leak you should:

1. Switch off all gas appliances
2. Open windows and doors to let fresh air circulate
3. Do not use anything that has a naked flame or could cause a spark
4. Do not switch any lights on or off
5. Ring Cadent (formerly National Grid) on 0800 111 999. If you are calling from a mobile phone, go outside the property to make the phone call.

### Unusual behaviour from your gas appliances

If you notice any changes such as gas flames burning yellow or orange instead of blue, soot staining on walls or ceilings around your boiler, or excessive condensation, there may be a problem. Call our repairs line on 0800 018 6050 (option 1) or visit our website [www.dacorum.gov.uk/repairs](http://www.dacorum.gov.uk/repairs) for advice or to report a repair.

For more information, or to report a repair to your boiler, please visit [www.dacorum.gov.uk/repairs](http://www.dacorum.gov.uk/repairs) or call **0800 018 6050** and select option 1.