



Suffering a mental illness or impairment and homelessness

Housing Needs

If you suffer from a mental illness or impairment for the first time and this means that you are struggling to live in your current home, or it puts you at risk of losing your home, please contact Dacorum Borough Council's Homeless Prevention and Advice Team as soon as possible. They will work with you to identify your housing problems and work with you to try to make sure that you do not become homeless. They would achieve this through partnership and multi-agency working to make sure you get support for your situation.

If you are suffering from a mental illness or impairment, that causes you to be classed as vulnerable, you could then become "priority need" for housing. This will depend upon your personal circumstances.

If you are homeless or at risk of homelessness, your Homeless Advice and Prevention Officer will work with you to develop a Personal Housing Plan. If your condition makes it difficult for you to complete this or understand it, then we will suggest that you bring someone with you to support you with this.

If you feel you need support to manage your mental health, you need to ask for help from your GP. They can provide you with advice and support as well as making sure you are referred to the appropriate service for your needs.

Social care and support services

If you have a mental health condition/impairment and need support to manage day-to-day personal activities, you may be able to get support from Adult Social Care Services.



You can find more information about how to get care and support from Hertfordshire Adult Care Services on the Hertfordshire County Council website. Just click the image.

If you don't have access to the internet, you can talk to someone at Herts Help for free, independent advice, Monday to Friday 8am until 6pm. Just call 0300 123 4044.



0300 123 4044

Mon to Fri, 8am - 6pm

For support and advice about mental health issues please contact [Hertfordshire Mind Network](#) a community mental health charity.

Alternatively, you can call them on [020 3727 3600](tel:02037273600)



For support from SAMARITANS call free on 116 123 or visit www.samaritans.org



If you need independent housing advice you can contact SHELTER on 0808 800 4444 or visit:

https://england.shelter.org.uk/get_help/helpline



For more information about homelessness and other Council services, please visit our web site at www.dacorum.gov.uk/homeless