



# Adapted Housing

If you are struggling in your home, you may need adaptations to make things easier for you.

The level of adaptations you could have will depend on what type of property you live in and the type of tenancy you have.

## Social Housing

If you have a disability and would like an adaptation made to your Council home to make it easier for you to live there, we may be able to help.

## How it works

1. The first thing you need to do is contact Hertfordshire County Council's **Home Improvement Agency** and request an occupational therapy assessment.  
If you do not have access to the internet you can call them on **0300 123 4042**



**IMPORTANT:** We cannot agree to any adaptations to your home until we have a copy of the assessment, so that we can see what your needs are.

2. An Occupational Therapist (OT) will visit you to assess your needs and make recommendations that could help you.
3. The OT will discuss the recommendations with you and you would need to agree to them.
4. The OT will then contact us and tell us the agreed recommendations.
5. If the recommended work does not need a property survey, we will issue an order to one of our contractors and they will contact you to start the process.
6. If the recommended work does need a survey, we will contact you to agree a survey date. After the survey, we will discuss your options with you.

Adaptations will vary from person to person but could include any of the following;

- Adapted showers
- Stairlifts
- Other types of lifts (e.g. hoist, through floor)

- Grab rails
- Extra stair rails
- Improving access to rooms (e.g. making doors wider)
- Improving access to your home (e.g. a ramp)

## Costs

You will not have to make a contribution for most types of adaptations. However, some larger adaptations may require a contribution from you. If it is likely that you will have to make a contribution then we would discuss this with you before starting any work.

## Private Sector Housing

If you live in private rented housing, it can be more difficult to get adaptations put into your home.

It is entirely down to the landlord's discretion and they are not legally required to install them.

If your landlord refuses to install the adaptations you need, then you can still contact the Council for advice. Depending upon your age and circumstances, you may be able to access

## Supported Housing

You can find more information on our website: [www.dacorum.gov.uk/housing-options](http://www.dacorum.gov.uk/housing-options)

If you don't want to move but you are finding it difficult to get about, then Hertfordshire County Council may be able to help.

They can offer support, including equipment to keep you safe and mobile as well as giving advice if you have or are a carer. You may also be entitled to a **Blue Badge – disability parking permit**

You can find more information on Hertfordshire County Council's page: **Support for Adults**