Understanding who collects your money, how your money is shared and how it is spent

It is important to understand how your Council Tax is shared among the three separate organisations, which organisation is responsible for which services and who to contact if you need help with that service.

1

Who collects your money?

We collect your Council Tax on behalf of Dacorum Borough Council, Hertfordshire County Council, the Police and Crime Commissioner for Hertfordshire and the parish and town councils. Council Tax rises are set individually by each of these organisations.

We have raised our share of Council Tax by 2.99 per cent, which equates to £5.85 per year for a band D property. This leaflet shows the services that your Council Tax provides, and how we spend the 11 per cent allocated to Dacorum Borough Council.

Councillor Andrew Williams, Leader of the Council

2

How is your money divided?

Every £1 of your Council Tax is shared in the following way:

- 78p Hertfordshire County Council
- 11p Dacorum Borough Council
- 11p The Police and Crime Commissioner for Hertfordshire

3

How is your money spent?

Visit www.dacorum.gov.uk to find out more about services funded by Council Tax.

Keep in touch

Keep in touch with your borough council.

Sign up to Digital Digest - our monthly e-newsletter - and join the thousands of residents who are already getting the latest council news, events and service updates direct to their inbox.

Visit www.dacorum.gov.uk/digital-digest

Questions about your Council Tax

If you want to know more about ways to pay your Council Tax, discounts, reductions and exemptions please contact us.
We can also offer help and advice if you are having difficulty paying your Council Tax.
If you are on a low income you may be eligible for Council Tax Support. This is a reduction in the amount of Council Tax you have to pay. It is not only for people who are out of work, many working people can also get help.
Visit: www.dacorum.gov.uk/council-tax
Email: council.tax@dacorum.gov.uk

Your Council Tax 2019/20

We are committed to providing a high standard of service to our residents, despite continued reductions in funding. To allow us to maintain our services at this level, the amount of Council Tax we charge will be increasing this year.

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Your Council Tax

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To find out more visit: www.dacorum.gov.uk/mydacorum

Social media

facebook.com/dacorum
@DacorumBC

For information about all Dacorum Borough Council’s services visit our website: www.dacorum.gov.uk

MyDacorum

MyDacorum is a secure and flexible way of accessing our services. By signing up you can take advantage of benefits including bin collection reminders, quicker payments and view your Council Tax statements online.

To find out more visit:
www.dacorum.gov.uk/mydacorum

Council Tax bands

The amount of Council Tax each household pays is based on the value of the property. This excludes town and parish council charges (if you live in areas served by town and parish councils, you will also pay an extra charge for their services).

<table>
<thead>
<tr>
<th>Band</th>
<th>Amount</th>
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<tbody>
<tr>
<td>A</td>
<td>£1,166.20</td>
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<tr>
<td>B</td>
<td>£1,360.56</td>
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Bandings

Your Council Tax bill states which band applies to your property. You can also check your Council Tax band by visiting: www.gov.uk/council-tax-bands

Visit www.dacorum.gov.uk/mydacorum

Email: council.tax@dacorum.gov.uk

www.dacorum.gov.uk
11 per cent of your Council Tax bill goes to fund Policing and crime prevention including:
- Setting a five year Police and Crime Plan and determining local policing priorities
- Working with local partners to prevent crime and re-offending

£188.00 (based on band D property)

11%

Dacorum Borough Council provide a range of services for its 150,000 residents at a local level. 11 per cent of your Council Tax bill goes to fund these important services including:
- Bins and Recycling, including collection of 12 million waste and recycling bins per year
- Keeping streets and parks clean and tidy, including 62 play areas, 5 Green Flag parks and 2 Queen Elizabeth II Fields In Trust
- Environmental Health Services, including pest control, food inspection of +/- 600 business per year and anti-social behaviour
- Licensing
- Community Grants, including funding for community groups
- Planning Services, including planning permission and enforcement
- Playgrounds, including 62 play areas across the borough
- Arts Services, including The Old Town Hall which entertains over 12,000 visitors each year
- Housing Advice and Benefits. Dacorum Borough Council own and manage 10,100 homes (out of 63,000 homes in the borough).

Value for money
The average household (band D) pays £16.78 per month (equivalent to 55p per day) to fund the full range of services listed. In addition, your Council Tax helps fund regeneration projects such as the new Splash Park in Gadebridge Park and refurbishment of leisure centres and facilities.

£201.36 (based on band D property)

11%

Hertfordshire County Council provide a substantial number of services. 78 per cent of your Council Tax bill goes to fund these important services including:
- Adult Social Services
- Children’s Social Care, including adoption and fostering
- Schools and Education
- Libraries and Archives
- Highways, Roads and Pavements, including reporting faulty street lights, potholes or roadworks
- Recycling, Waste and Environment
- Births, Deaths, Marriages and Citizenship
- Health in Hertfordshire
- Fire and Rescue, including fire stations and rescue services
- Business and Trading Standards

Value for money
The average household (band D) pays £1,359.94 per month (equivalent to £455 per day) to fund the full range of services listed.

£1,359.94 (based on band D property)

78%
Your Council Tax

Questions about your Council Tax

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