Council Tax Support and Housing Benefit Claim Form



Don't delay - claim today!

Please return this form as quickly as possible, even if you do not have everything we ask for, to make sure that you do not lose any benefit.

You can send the rest to us later.

Filling in the form

- Use blue or black ink to fill in the form. Do not use pencil. If you make a mistake, just cross it out and put the right answer next to it. Do not use correction fluid or tape. Please initial any alterations.
- Answer 'Yes' or 'No' questions by ticking 3 the relevant box. If you are picking an answer from a list of
 answers, put a tick in the relevant box. If you do not answer a question we will have to send the form
 back, and this will delay the claim.
- If someone else fills in the form for you, there is a declaration for them to sign in Part 16. You must sign Part 16 as well.
- Your award will normally start from the Monday after we receive the form. In the form, we ask for proof
 of your income and capital. If you don't yet have all the proof we need, send the form in now and send
 the proof later.
 - You have one month from the date we receive the form to send in the proof.
- You must tell us immediately if your circumstances change. See page 2 for a list of changes that may affect your claim.

How to contact us in writing:

- Benefit Section, Dacorum Borough Council, The Forum, Marlowes, Hemel Hempstead, Herts, HP1 1DN
- Or in person by visiting the Customer Service Centre at The Forum Monday to Thursday 8.45am – 5.15pm, Friday 8.45am – 4.45pm. Phone:01442 228000 and ask for "Benefits" Email: housing.benefits@dacorum.gov.uk

If you cannot get out easily and need help filling in the form, we can come out and help you. Please contact us on the number above.

For office	e use only
Date of issue	
	Date Received
Issued by	

Notes for filling in the claim form

About this form

This Council Tax Support and Housing Benefit claim form has been specially designed to be easy to fill in. It is long,

but we have to ask a lot of questions to make sure that everyone who claims gets the right amount of award. You may not have to fill in all parts of the form, but you must fill in any part that is relevant to you. Every part starts with a question to help you decide if you need to fill in that part.

Second Adult Rebate

Second Adult Rebate is Council Tax Support you can get if you are a pensioner, share your home with someone who is not your partner, is on a low income, is 18 or over, and does not pay you rent. If you are claiming Second Adult Rebate, only fill in Parts 1, 3, 13 and 15.

Evidence

We need to see evidence of some of the things you tell us about. The checklist at the end of the form will help you. If you are not sure if we need to see evidence of something, get in touch with us. We will tell you what we need to see. We cannot pay your award until we have seen the evidence we have asked for.

How we collect and use information

We will use the information you give in this form, and in any supporting evidence you send us, to process your claim for Council Tax Support and Housing Benefit.

We may pass the information to other agencies or organisations such as the Department for Work and Pensions and HM Revenue and Customs, as allowed by law. We may check information you have provided, or information about you that someone else has provided, with other information we hold. We may also get information about you from certain third parties, or give them information, to:

- · make sure the information is accurate; and
- · prevent or detect crime; and
- protect public funds.

These third parties include government departments, local authorities and private-sector companies such as banks and organisations that may lend you money.

We will not give information about you to anyone else, or use information about you for other purposes, unless the law allows us to.

The Council is the data controller for the purposes of General Data Protection Regulations/ UK Data Protection Bill. If you want to know more about what information we have about you, or the way we use it, please visit www.dacorum.gov.uk/privacypolicies

Changes you must tell us about Tell the Council's Benefit Department straight away if;

- any of your children leave school or leave home; or
- anyone moves in or out of your home (including lodgers, joint tenants and subtenants); or
- · your income or the income of anyone living with you, including benefits, changes; or
- · your capital, savings or investments change; or
- you or anyone living with you becomes a student; goes on a Youth Training Scheme; goes into hospital or a nursing home; goes into prison; or gets, changes or leaves a job; or
- you or your partner are going to be away from home for more than a month; or
- · you receive any decision from the Home Office; or
- · anything you have told us about changes; or
- · you move house; or
- you or any one in your household receives or ceases to receive DLA or PIP.

If you don't tell us about these changes, you may lose money you are entitled to or you may be paid too much benefit or support.

You must make sure that you tell us about these changes. Don't rely on someone else to pass on the message. It is an offence not to tell us about any change of circumstance that affects your award. We may take court action against you. If we pay you too much support, in most cases, you will have to pay it back. page

Council Tax Support and Housing Benefit Claim Form

Part 1 About you and your partner

Do you have a partner who normally lives with you? A partner means a person you are married to or have a civil partnership with, or a person you live with as if you were their husband, wife or civil partner. (A civil partnership is a formal arrangement that gives same sex partners the same legal status as a married couple.) Even if your partner only comes home at weekends, or part of the week,	If you have a partner, you must answer all them, as well as yourself.	•
you must include them	You	Your partner
Surname or family name		
First name(s)		
Any other surnames or family names you have used, such as before marriage or in a previous marriage		
Title (Mr, Mrs, Ms and so on)		
Address Do not tell us your partner's address if it is the same as yours.		
	Postcode	Postcode
What date did you move in to this address? (first spent the night there)	/ / /	
Your daytime phone number You do not have to tell us this, but it may help us to deal with your claim more quickly. What is this number? Please tick.	Home Work Mobile Textphone	Home Work Mobile Textphone
E-mail address We want to deal with your claim as quickly as we can and if we have your e-mail address we may contact you this way.		
Date of birth	1 1	1 1
National Insurance number You can find this on payslips or letters from Department of Works and Pensions or the tax office. We can decide your claim only if we see evidence that this is your National Insurance number (see part 13).	Letters Numbers Letter If you do not have a National Insurance number, or cannot find it, tick this box.	Letters Numbers Letter If your partner does not have a National Insurance number, or cannot find it, tick this box.

We must see evidence of you and your partner's identity and National Insurance number. Read the checklist in part 17.

Are you living away from home at the moment?	No Tell us why you are not living at home.			
	Tell us the address where you are living			
	Postcode If your home has been sublet, tell us who lives there now.			
Have you or your partner claimed Council Tax Support, Housing Benefit or Council	You No Yes When did you claim?	Your partner No Yes When did they claim?		
Tax Benefit before?	Which council did you claim from?	/ / / Which council did they claim from?		
	What name did you claim in?	What name did they claim in?		
	What address did you claim for?	What address did they claim for?		
	Postcode	Postcode		
If you have moved home in the last 12 months, tell us				
your last address.	Postcode	Postcode		
Were you the home owner, a private tenant, a council	rosecode	Tostedae		
tenant or a boarder at this address?				
Have you or your partner come to live in England, Northern Ireland, Scotland, Wales, the Republic of Ireland, the Channel Islands or the Isle of Man in the last 2 years?	No We will write to you about this.	No We will write to you about this.		
What is your nationality?				
If your nationality is not British, on what date did you settle in the UK (please don't include times when you' been on holiday outside of the The UK is England, Northern Ire Scotland and Wales.	e UK)?	1 1		

	You	Your partner
Are you or your partner in hospital at the moment?	No 🗆	No 🗌
nospital at the moment:	Yes When did you go in?	Yes When did they go in?
	1 1	1 1
		When will they come out (if they know this)?
	1 1	1 1
Do you or your partner get Disability Living Allowance?	No Yes	No Yes
Do you or your partner get Personal Independence Payment?	No Yes	No Yes
Do you or your partner get Attendance Allowance?	No Yes	No Yes
Does anyone get Carer's Allowance for looking after you or your partner? (If an	No Yes Inyone claims Carer's Allowance for looking after	No Yes you in the future please let us know)
Have you or your partner ever claimed Carer's Allowance? Still tick 'Yes' if you claimed but were not paid any money.		No Yes
Do you or your partner have a vehicle from a mobility scheme?	No Yes	No Yes
Are you or your partner a	No Yes	No Yes
student?	Do you study full time or part time?	Do they study full time or part time?
		Full time Part time
Tick if you or your partner are:		
• an apprentice	<u> </u>	
• on youth training	L L	
• in legal custody		
• severely mentally impaired	<u> </u>	
• registered blind		
• long-term sick or disabled		
Is anyone in the household pregnant? If 'Yes', who?	No Yes Due Date	1 1

Are there any children in your household? By children we mean under 16 or aged 16 to 20 and in full-time education or approved training.	No Go to Part 3. Yes If there are more than 4 children, use a separate sheet of paper to tell us all the information we ask for on this page. If you are sending a separate sheet of paper, tick this box.			
	First child	Second child	Third child	Fourth child
Surname or family name				
First name(s)				
Date of birth	1 1	1 1	1 1	1 1
What is the child's sex?				
The child's relationship to you				
The child's relationship to your partner				
Usual address if different from yours				
Child Benefit number				
Who gets the Child Benefit for them?				
Is the child registered blind?	No Yes	No Yes	No Yes	No Yes
Does the child get Disability Living Allowance?	No Yes	No Yes	No Yes	No Yes
Does this child get	No	No	No	No
Personal Independent Payment?	Yes	Yes	Yes	Yes
Do you pay a registered childminder, nursery or after-school club any childminding costs for this child?	No	No Yes If yes, please tell us the name and registration number of the childcare provider. How much do you pay a week? £	No Yes If yes, please tell us the name and registration number of the childcare provider. How much do you pay a week? £	No Yes If yes, please tell us the name and registration number of the childcare provider. How much do you pay a week?
		-		

Are any of the people who live with you married to each other, civil partners of each other, or living together as if they are married or civil partners?

Yes Tell us their names.

is the partner of

And

is the

partner of

page	8
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Tell us about the benefits

Yes

	You	Your partner
Are you or your partner getting Income Support, income based	No	No .
Jobseeker's Allowance, Pension Credit (Guarantee Credit) or	Yes When did you start getting it?	Yes When did they start getting it?
Employment and Support Allowance (income related) at the moment?		l I
Are you or your partner still waiting to hear about a claim for	No	No
Income Support, income-based Jobseeker's Allowance, Pension	Yes When did you claim?	Yes When did they claim?
Credit (Guarantee Credit) or Employment and Support Allowance	1 1	1 1
(income-related)?		
Part 5 About benefi	ts, tax credits and state per	nsions
Are you or your partner getting any below, or are you waiting to hear ab		No Go to Part 6.

claimed? Read the list of benefits and credits below and tell us about

any that you or your partner are getting now or have claimed. below. You Your partner How much How much Yes How often Yes How often **Pensions** do they get? is it paid? do you get? is it paid? £ State Retirement Pension £ £ £ Pension Credit (Savings Credit) Widow's Allowance or Bereavement Allowance £ £ Widowed Parent's Allowance or Widow's Pension £ £ War Widow's or War Dependant's Pension £ £ £ £ War Disablement Pension Industrial Injury/Disablement Pension £ £ **Exceptionally Severe** £ £ Disablement Allowance **Benefits and Allowances** Contribution-based Job £ £ Seeker's Allowance Child Tax Credit £ £ £ £ Working Tax Credit **Employment Training Allowance** £ £ Child Benefit £ £ Incapacity Benefit £ £ **Employment and Support** £ £ Allowance - contribution based £ £ Attendance Allowance Disability Living Allowance: **Mobility Component** £ £ Care Component £ £

Part 5 About benefits, tax credits and state pensions

		You			Yo	ur partner	
Personal Independence Payment		£				£	
Carer's Allowance		£				£	
Severe Disablement Allowance		£				£	
Maternity Allowance		£		_		£	
Fostering Allowance		£				£	
Universal Credit		£				£	
Any other benefit, pension or money from the government		£				£	
loan or overpayment for any of these benefits? Have you or your partner	No No		yes, which one?	leta	ils		
deferred (put off) receiving a pension?							
Part 6 Income of	ther t	than earni	ngs				
Do you or your partner have any rehave some money coming in) that about on this form? You do not need to tell us about publicing Fund, the Eileen Trust or the	t you hav payments	re not already tolo	d us Yes	_	io to Pa Complet	e the questions as Your pa	
Private Pension 1 paid by	Yes	How much do you get?	How often is it paid?	_	Yes	How much do they get?	How often is it paid?
		£				£	
Private Pension 2 paid by	Date	of next increase	1 1		Date	of next increase	1 1
		£				£	
Please attach separate sheet ifyou h		than 2 pensions of next increase	1 1	Ī	Date	of next increase	1 1
Pension Protection Fund		£				£	
Payments Annuities		£				£	
Youth Training Scheme payment or Training Credits		£				£	
Maintenance for you		£				£	
Maintenance for your child - including CSA		£				£	
Student grant or loan		£				£	
Payments from boarders		£				£	
Weekly amount from letting or sub-letting part of a property		£				£	
Payments from a charity		£				£	
Any other income e.g. Redundancy or Loan Protection Payments (please give name)	/	£				£	

We must see evidence of any money or pension coming in before we can decide how much Support you can get. Read the checklist at Part 17 to see what you can use as evidence.

	You	Your partner
Do you or your partner work for	No Go to Part 8.	No Go to Part 8.
an employer?	Yes Answer the question in this section.	ions Yes Answer the questions in this section.
Do you work for more than one	No	No
employer?	Yes	Yes
		ne employers on a separate sheet of paper and send Include all the information asked for below.
	If you are sending a separat	te sheet of paper, tick this box.
What kind of work do you do?		
What is your employer's		<u> </u>
name and address?		
	Postcode	Postcode
When did you start this job?	1 1	1 1
How much do you get paid before tax and National	£	£
Insurance are taken off?		
How often do you get paid?	Every	Every
How are you paid?		
For example, in cash, by cheque or straight into a bank or building		
society account.		
How many hours a week do you usually work?		
Give details of any regular		
overtime, bonuses, commission or tips.		
Are you getting Sick Pay,	No 🗌	No 🔲
Maternity Pay, Paternity Pay or Adoption Pay from your employer	Yes	Yes
at the moment? When did it start?	1 1	
		, ,
company pension scheme?	No [No
Г	Yes How much?	Yes How much?
_ f		f
	ow often?	How often?
E	very	Every

	You	Your partner
Are you a company director? If you answered 'Yes', you will need to provide your payslips.	No Yes	No Yes
Are you or your partner self-employed?	No Go to Part 9. Yes Answer the questions on this page. You must send us your trading accounts for If you have only recently set up the business we will need to see some other evidence of you will write to you about this.	and do not have a full year's accounts,
What kind of work do you do?		
When did the business start?	1 1	1 1
What is the business address?		
	Postcode	Postcode
Are there any other partners in the business?	No Yes Tell us their name and address.	No Yes Tell us their name and address.
	Postcode	Postcode
How many hours a week do you usually work?		
Do you get a Business Start-up Allowance?	No Yes How much?	No Yes How much?
Start-up Allowance:	£	£
	How often?	How often?
	Every	Every
Do you pay into a private pension scheme?	No Yes How much?	No Yes How much?
	£	£
	How often?	How often?
	Every	Every

We must see evidence of your earnings before we can decide how much Support you can get. Read the checklist at Part 17 to see what you can use as evidence.

	You	Your partner
Do you or your partner do	No Go to Part 10.	No Go to Part 10.
any other work? This could be voluntary work,	Yes Answer the questions of this page.	n Yes Answer the questions on this page.
therapeutic work or any other work.	triis page.	this page.
What other work do you do?		
What is the name and		
address of the person you do this work for?		
tills work for		
	Postcode	Postcode
When did you start this work?	1 1	1 1
How many hours a week do you usually work?		
Do you get paid for this work?	No	No 🗌
	Yes How much?	Yes How much?
	£	£
	How often?	How often?
	Every	Every
	arnings before we can decide how see what you can use as evidence	
Part 10 About bank	accounts, savings, invest	ments and property
Tare to Modae bank of	You	
Do you or your partner have any	_	Your partner
bank accounts, savings, property or investments in the UK or abroad	No Go to part 11 Pes Answer all the question	No ions in this part. Yes
		k or building society, post office accounts,
Please answer these questions for in one name or jointly held with		e include empty and overdrawn accounts, whether
in one name or joinery neta with	Account number/name	/other details Your Partner's balance/value balance/value
Do you have bank, building	No _	£ £
society or post office accounts? (including current accounts)	Yes	f f
If yes, please tell us the balance		£ £
of your accounts		£ £
		££
		f f
		£

We may ask to see evidence of all capital, savings and investments. Read the checklist at Part 17 to see what you can use as evidence.

Do you have stocks, shares, unit trusts? If yes, list the names of investments and number of shares held.	No Yes	
Do you have National Savings Certificates? If yes, list the issue, purchase date and number of units.	No Yes	
Do you have other investments, redundancy payments, premium bonds, Tessas, ISAs, SAYE, cash etc? If yes, please give details. (Please also use this space if you need to tell us more about any of the above savings.)	No Yes	
Have you or your partner received any backdated benefit or deferred payments, such as State pension, which you have added to your savings?	Yes If 'Yes' please give details.	
Do you or your partner own or partly own any property or land except the home you live in, either in the UK or abroad? Tick 'Yes', even if you have a mortgage or loan for the property or land. This includes jointly owned properties.	What is the address:	estcode
How much is it worth?	£	
If you have a mortgage or loan fo this, how much is left to repay?	£	
Have you or your partner received a compensation payment relating to the	No Yes	

Second World War?

How much of the rent do you pay? £ every (For example, every week/fortnight/4 weeks/month.) Are you a care leaver or formally No looked after by social services? Yes

Who is liable for council tax at this address?					
Has your rent been registered as a fair rent by a rent officer?	No	Yes			
Are there any weeks when you do not have to pay rent?	No	Yes	How many in a year?		
Are you behind with your rent?	No	Yes	By how many weeks?		
Does your rent include money for the following?					
Meals	No 🗌	Yes	Which meals are included? A	All Breakfast E	vening
Water authority charges	No 🗌	Yes 🗌			
Heating	No 🗌	Yes			
Lighting	No 🗌	Yes 🗌			
Hot water	No 🗌	Yes 🗌			
Fuel for cooking	No 🗌	Yes	What is it?		
Is anything included or separate from your rent that you have not already told us about?					
Please tick to show if the property is let as:					
furnished	Thi	s means con	npletely furnished.		
partly furnished	Thi	s means son	ne furniture, but not all.		
minimally furnished	Thi	s means just	t two or three items.		
unfurnished	unfurnished This means no furniture at all.				
Part 12 About wh	ere you	live			
What sort of building do you live in? Tick one box only.					
Detached house	Flat	in a house		Caravan, mobile home or houseboat	
Semi-detached house	Flat	in a block		Board and lodgings	
Terraced house	Flat	over a shop	o 🔲	Hotel	
Maisonette	Bed	lsit or rooms	s	Residential nursing home	
Bungalow	Hos	stel		Residential care home	
Detached Bungalow	Gro	ound rent			
Other (please say what)					

•	In the whole building?	Just for you and your household?	That you share with other people?
Living rooms			
Bedsitting rooms			
Bedrooms			
Bathrooms or shower rooms			
Separate toilets			
Kitchens			
Other rooms			
What are these other rooms? Do you have a bedroom which is used overnight by someone who cares for you or your partner but does not live at your address?	No Their name a	and address	
Do you use your home for business purposes?	No Yes		Postcode
Do you have a main home somewhere else? If your main home is somewhere else in the UK or abroad, tick 'Yes', even if you do not pay rent for it.	No	address?	
		Posto	code

Part 13 How you will be paid and the choices you have.

We will write to you about your benefit award.

Enter your email address if you want to be contacted in this way

- If you pay rent to a **private landlord** we will pay any benefit directly to you. If you feel this will cause you difficulties., please call 01442 228000 for advice. Email: housing.benefits@dacorum.gov.uk
- If you are awarded Council Tax Support, we will pay this into your Council Tax Account.

If you do not have a bank or building society account you must set one up. You can get advice about opening and running a bank or building society account from any bank or building society of your choice. If you have any difficulties in opening one of these accounts please contact us on **01442 228000** for advice. Under the Local Housing Allowance Scheme you will have your Housing Benefit paid directly to you (unless you are considered by us to have difficulty in managing your financial affairs). You will be informed in writing when this will take effect.

Please remember it is your responsibility to pay your landlord.

To accept direct payments of Housing Benefit into your account please complete the following:

Name and address of the bank	Account number	
	Sort code	
	Roll No.	
Account Name	Full Name (in CAPITAL LETTERS) Your Signature	
Date / /		
Part 14 Backdating		
We can usually award benefit from the Monday after the Tax Support from an earlier date if you have a good read Benefit and Council Tax Support from an earlier date, from and provide reasons why you didn't claim earlier Housing Benefit claim to be backdated for up to one model us the date you want to claim benefit from	ason for not claiming earlier. If yo tell us when you want Housing I in the box below. If you are a w	ou want us to consider paying your Housin Benefit and Council Tax Support to be pa orking age customer, you can request yo
Claim benefit from		

Part 15 Anything else you need to tell us

attach it to this f	w to tell us anything else you think we s form if you need to. ng separate sheets of paper with this fo		separate sheet	of paper and
Part 16	Declaration			
If you have a pa	else has partly or fully filled in this for rtner, it would be helpful if they sign be declaration carefully before you sign a e following:	pelow to confirm that all		
• If I give infor	mation that is incorrect or incomplete, y	ou may take action again	st me. This may	include court action.
	ne information I have provided to process count or grant for Council services. You m	, ,		
or may make. organisations,	any information I have provided for this This includes any Discretionary Housing such as government departments and loo ent in order to combat fraud and reduce	Payment. You may give scal councils, if the law allo	some informations some informations. The cou	on to other government ncil may share data with
circumstances or	the Council's Benefit Section know imn the circumstances of anyone living with r nay include court action.			
	is my claim for Housing Benefit and/or Collete. I authorise the Council to make any ne			
I have read and Council.	understood this declaration, and my resp	oonsibilities in reporting a	ny changes in r	my circumstances to the
Signature of person claiming			Date	1 1
Partner's signature			Date	1 1
	been partly or fully filled in by someon n for the person claiming.	e who is not the person	claiming, pleas	se tell us why you are
If I am making th	, I have confirmed with the person claim is claim on behalf of the above person, I he declaration applies to me.			
Name of the per	son who filled in the form	Signature of the persor	1	
Relationship to t	he person claiming		ate	

If you know or suspect someone is committing benefit fraud, you can report them direct without having to give your name or details by:

- writing to the Council
- phoning: 01442 228685 or National Hotline number 0800 854 440;
- e-mailing to FraudHotline@dacorum.gov.uk; or going on our website: www.dacorum.gov.uk

Part 17 Checklist

Please tick to tell us what evidence you are sending with this form. We must see original documents, not copies. If you bring them to our Office, we will take the details we need and give you the documents back straight away.

If you do not provide all the evidence we need, we might not be able to pay you any support. We need the same evidence for your partner, if you have one, and for any other adults living in your home.

If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later. We can start to process your claim, but we will not be able to pay you any benefit until we have all the evidence. Please tell us now in Part 15 if you cannot supply the evidence within one month.

- Evidence of identity This is usually anything that has your full name and date of birth on it
- Evidence of your National Insurance Number This could be any document that has your National Insurance Number on it
- Evidence of your rent This means a tenancy agreement or a rent account showing payments that you have made.
- Evidence of savings, investments and property This means all of your bank accounts, savings accounts, shares, premium bonds or other investments or property. We will need to see the last 2 months statements for any accounts.
- Evidence of earnings for all adults in the property We need to see your payslips (your last 5 if you are paid weekly, your last 3 if you are paid every 2 weeks or your last 2 if you are paid monthly). If you are self-employed, you will need to complete an additional form. Please contact us so that we can send you one.
- Evidence of other income this means money from pensions or gifts of money that people have given to you.
- Evidence of benefits, Tax Credits or Pension Credit any letters from the DWP or HMRC confirming how much you get.
- Evidence of other money you pay out this means receipts from registered child carers or financial help you give to a student.
- If you would like us to discuss your claim with someone else who is helping you, you will need to complete a third party authorisation form. Please contact us so that we can send you one.

Part 18 Ethnic Background

The government has asked us to gather information about our customer's ethnic background. It's your choice whether to fill in this section. Please show which of the following groups you and your partner (if any) consider you belong to by ticking one box for you and one for your partner.

	IUU	our		You	Your
White	par	tner	Asian		partnei
British			Asian British		
Irish			Bangladeshi		
Other white			Indian		
			Kashmiri		
Mixed			Pakistani		
White and black Caribbean			Other Asian		
White and black African					
White and Asian					
Other mixed			Black British		
			Caribbean		
Chinese			African		
			Other black		
Other					

Anything else you want to tell us about that may affect your claim				